HSBC

To activate your security device

Log on to HSBC Online Banking

Select Activate Now

Click on 'Generate New Code'

Receive your Activation Code via SMS*
*Sent to your registered mobile number as an SMS One-Time Password (OTP)

Enter OTP in the Activation Code Field

Enter the serial number of your Security Device

Create your Security Device PIN

Press and hold to turn on your Security Device

Think of a 6-digit number and enter it into your Security Device

Then press the yellow button. This is your Security Device PIN.

Re-enter the numbers to confirm your PIN

Press and hold the green button again

Enter your PIN. When 'HSBC' appears on screen, press the green button

Your 6-Digit Security Code is generated

Enter the Security Code and click 'Activate Now'

Confirmation. Your Security Device has now been activated

You can now use your Security Device to log on to Online Banking

To use HSBC Singapore app, you will need to set up your Digital Secure Key. This will deactivate your Security Device.