

To: The Manager
The Hongkong and Shanghai Banking Corporation Limited
 _____ Office

CALL / TERM DEPOSIT RENEWAL / WITHDRAWAL INSTRUCTION FORM

Please print/delete* and tick where applicable. Date _____

Account Name	Account Number	Currency / Amount	Due Date
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Renew principal plus interest on _____ for _____
 *days/week(s)/month(s)/year(s) **OR** to mature on _____ at the prevailing interest rate.

Renew principal on _____ for _____
 *days/week(s)/month(s)/year(s) **OR** to mature on _____ at the prevailing interest rate and pay interest #

Repay principal and interest #

Pay interim interest #

By Cash
 Crediting Account Name and Number _____
 * Cashier's Order/Demand Draft/Telegraphic Transfer favouring _____

Other Instructions _____

Unless prior written notice is received by the Bank, the Bank will automatically renew the deposit (plus accrued interest/less interim interest, whichever is applicable) for the same period on the next maturity date.

(S.V)

Signature _____

Name _____

Capacity of Official Signing (For Business Accounts Only) _____

(S.V)

Signature _____

Name _____

Capacity of Official Signing (For Business Accounts Only) _____

For Bank Use Only (Please ensure this section is completed)

Reason(s) for Closure:

- | | | |
|--|---|---|
| B <input type="checkbox"/> Closed by Bank | N <input type="checkbox"/> No More Use | W <input type="checkbox"/> Need Funds |
| C <input type="checkbox"/> Charges Too High | P <input type="checkbox"/> Inadequate Features | X <input type="checkbox"/> Unclassified (<i>Please specify</i>) |
| D <input type="checkbox"/> Deceased | Q <input type="checkbox"/> Dissatisfied With Service | _____ |
| E <input type="checkbox"/> Few Access Points | R <input type="checkbox"/> Rate Not Competitive | Y <input type="checkbox"/> Transfer to Other A/c Type |
| F <input type="checkbox"/> Facility Repaid | T <input type="checkbox"/> Use Other Banks | Z <input type="checkbox"/> Rejectn Loans/Credit Card |
| L <input type="checkbox"/> Leave for Good | V <input type="checkbox"/> No Reasons Given by Customer | |

Action taken to discourage the customer from closing a/c: _____

Date	Data Input By	Data Checked & Approved / Verified By	Bank/Branch Stamp and Authorised Signature