

Terms and conditions of HSBC's Elite Travellers 10% rebate savings with Cathay Pacific

1. To be eligible for the 10% rebate promotion, cardholders must enrol via SMS registration.
2. Only transactions made on www.cathaypacific.com/sg with an HSBC credit card from 1 March to 15 July 2011 will be eligible for the 10% rebate.
3. The 10% rebate is applicable on all destinations available for purchase on www.cathaypacific.com/sg.
4. The maximum amount of rebate that can be enjoyed per Card account over the promotion period of 1 March to 15 July 2011 is S\$200.
5. For the purposes of calculating the 10% rebate which the cardholder is entitled to, transactions made by both the main and supplementary cardholders will be consolidated under the main Card account.
6. The 10% rebate will be credited into the main Card account by 31 August 2011 .
7. The rebates can only be used to offset your future retail purchases but cannot be transferred, withdrawn as cash or used to offset payments such as fund transfers, tax payments, financial charges, late charges, fees and other outstanding balances.
8. The main Card account must be in good standing and conducted in a proper and satisfactory manner as determined by HSBC in its sole discretion at the time of crediting the rebates. In the event that the relevant main Card account is delinquent, voluntarily or involuntarily closed or terminated or suspended for any reasons whatsoever before the rebates are credited into the said main Card account, HSBC reserves the right to forfeit the rebates at its sole discretion.
9. In case of any dispute, the decisions of HSBC on all matters relating to the rebates are final, conclusive and binding. No correspondence will be entertained.

10. HSBC reserves the right to vary the terms of or withdraw the rebates at any time without notice.
11. For Cathay Pacific booking terms and conditions, please visit cathaypacific.com.sg.

Terms and conditions of HSBC's Elite Travellers Double Rewards Points Programme

1. Cardholders who spend a minimum of S\$20,000 every 3 months from 1 May 2011 to 31 July 2011, 1 August 2011 to 31 October 2011 and 1 November 2011 to 31 January 2012 will receive an additional 20,000 Rewards points during each promotional period.
2. The additional 20,000 HSBC's Rewards points will be credited into the main card account by the following calendar month after the promotion period, namely, 31 August 2011, 30 November 2011 and 29 February 2012 accordingly.
3. Eligible purchases made by both main and supplementary cardholders will be eligible and include posted retail purchases made locally or overseas, and recurring payments like GIRO and Interest-free Instalment Payment Plan (only the amount billed on the credit card for any particular month and not the full instalment amount), and exclude fund transfers, financial charges, late charges, fees and tax payments via HSBC tax payment facility.
4. The main Card account must be in good standing and conducted in a proper and satisfactory manner as determined by HSBC in its sole discretion at the time of crediting the rebates. In the event that the relevant main Card account is delinquent, voluntarily or involuntarily closed or terminated or suspended for any reasons whatsoever before the rebates are credited into the said main Card account, HSBC reserves the right to forfeit the rebates at its sole discretion.

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Terms and conditions

General Terms and Conditions of HSBC’s Elite Travellers Programme

1. HSBC’s Elite Travellers programme (the “Programme”) is valid for a year upon receipt of HSBC’s Elite Travellers card (the “Programme Card”).
2. The cardholder is entitled to unlimited access to the listed Elite Travel Services.
3. The cardholder can select from the following Elite Travel Services:
 - a. One-way home to airport limousine transfer
 - b. Access to JetQuay terminal for all departures and arrivals at Changi Airport
 - c. Access to airport lounges in Bali, Bangkok, Beijing, Ho Chi Minh, Hong Kong, Jakarta, Johor Bahru, Kuala Lumpur, Macau, Manila, Seoul, Surabaya and Tokyo
 - d. Fast Track Meet and Greet service at the following destinations:

Country	City	Airport
Bahrain	Manama	Bahrain
Cambodia	Phnom Penh	Phnom Penh
China	Beijing	Beijing Capital
	Dalian	Dalian
	Guangzhou	Guangzhou Baiyun
	Hangzhou	Xiaoshan
	Kunming	Wujiaba
	Shanghai	Shanghai Hongqiao
India	Bangalore	Bangalore
	New Delhi	New Delhi International
Indonesia	Bali	Denpasar - Bali
	Jakarta	Jakarta Soekarno-Hatta

Country	City	Airport
Jordan	Amman	Amman Queen Alia International
Korea	Seoul	Seoul Gimpo International
		Seoul Incheon International
Kuwait	Kuwait	Kuwait
Malaysia	Kuala Lumpur	Kuala Lumpur International
		Kuala Lumpur Low Cost Terminal
Macau	Macau	Macau
Philippines	Manila	Manila International
Qatar	Doha	Doha
Oman	Muscat	Muscat
Sri Lanka	Colombo	Colombo Bandaranaike
South Africa	Cape Town	Cape Town
	Durban	Durban International Airport
	George	George Airport
	Johannesburg	Johannesburg International
	Port Elizabeth	Port Elizabeth
Taiwan	Taipei	Taiwan Taoyuan
	Songshan	Taiwan Songshan
	Kaohsiung	Taiwan Kaohsiung
Thailand	Bangkok	Bangkok International
	Phuket	Phuket
Japan	Tokyo	Tokyo Narita
		Tokyo Haneda
		Osaka Kansai
UAE	Osaka	Osaka Kansai
	Abu Dhabi	Abu Dhabi International
	Dubai	Dubai
Vietnam	Ho Chi Minh	Ho Chi Minh
	Hanoi	Hanoi

4. Cardholder can book any of the listed Elite Travel Services with a minimum of one retail transaction charged to the card every month.
5. Eligible purchases made by both main and supplementary cardholders will be eligible and include posted retail purchases made locally or overseas, and recurring payments like GIRO and Interest-free Instalment Payment Plan (only the amount billed on the credit card for any particular month and not the full instalment amount), and exclude fund transfers, financial charges, late charges, fees and tax payments via HSBC tax payment facility.
6. In case of any dispute, the decisions of HSBC on all matters relating to the privileges are final, conclusive and binding. No correspondence will be entertained.
7. HSBC reserves the right to vary the terms of or withdraw the privileges at any time without notice.
8. All information is correct at the time of publishing.

Terms and conditions of HSBC’s Elite Travel Services

HOME TO AIRPORT LIMOUSINE TRANSFER

1. Cardholder must book the one way home to airport limousine transfer fourteen working days in advance, subject to a minimum of three working days’ advance notice. Booking for the next service can only be made after the current service is redeemed.
2. Any changes must be received one working day in advance of departure date / time, or else HSBC will not guarantee the service.
3. Cardholder is allowed two other guests on the home to airport limousine transfer and there is only one single pick-up point.
4. The following surcharges are applicable and payable by HSBC credit cardholder:
 - a. An extra-stop surcharge at S\$10 is applicable for each destination stop on the way to the airport. For out-of-the-way stops, a S\$20 surcharge is applicable. Extra stop service will only be provided to requested stops that are on the way to the final destination (guideline: within 2km deviation from the routing).
 - b. Midnight surcharge is S\$12 from 12 am to 6 am.
 - c. Excess waiting time surcharge is S\$10 for every 15-minute block after a grace period of 15 minutes.
 - d. Island surcharge of S\$10 applies for pick-up at Sentosa Island and S\$15 applies for pick-up at Jurong Island.
 - e. For amendments made within half an hour prior to pick-up time, a S\$10 surcharge is applicable as the driver would already be on the way to the pick-up location.
 - f. A S\$10 cancellation fee is applicable for jobs cancelled within 1 hour to pick-up time.
 - g. A full cancellation fee of S\$40 is applicable for jobs cancelled less than 30 minutes to pick-up time as driver will already be on the way to the pick-up location and midnight surcharge applies if the pick-up time is between 12 am and 6 am.

JETQUAY

1. Cardholder must book the JetQuay service fourteen working days in advance, subject to a minimum of three working days’ advance notice. Booking for the next service can only be made after the current service is redeemed.
2. Any changes must be received one working day in advance of departure date / time, or else HSBC will not guarantee the service.
3. Cardholder is allowed to have two other guests who can have access to JetQuay as long as all parties are on the same flight.
4. JetQuay caters for all flights arriving or departing from Changi Airport Terminals 1, 2 and 3 except United Airlines, Northwest Airlines and Delta Airlines.
5. The following surcharges are applicable and payable by HSBC credit cardholder:
 - a. If a change is requested by cardholder less than 30 minutes from start time of the service request, cardholder will be charged S\$100.
 - b. Cardholder will be charged S\$250 for no-show.

AIRPORT LOUNGE ACCESS

1. Cardholder must book access to the airport lounge fourteen working days in advance, subject to a minimum of three working days’ advance notice. Booking for the next service can only be made after the current service is redeemed.
2. Any changes must be received one working day in advance of departure date / time, or else HSBC will not guarantee the service.
3. Cardholder is allowed one other guest to have access to the airport lounge service as long as all parties are on the same flight.

4. The following surcharges are applicable and payable by HSBC credit cardholder:
 - a. If a change is requested by cardholder less than 48 hours from start time of the service request, cardholder will be charged S\$50.
 - b. If a change is requested by cardholder less than 12 hours from start time of the service request, cardholder will be charged S\$100.
 - c. Cardholder will be charged S\$150 for no-show.

FAST TRACK MEET AND GREET

1. Cardholder must book the Fast Track Meet and Greet service fourteen working days in advance, subject to a minimum of three working days’ advance notice. Booking for the next service can only be made after the current service is redeemed.
2. Any changes must be received one working day in advance of departure date / time, or else HSBC will not guarantee the service.
3. Cardholder is allowed one other guest to have access to the Fast Track Meet and Greet service as long as all parties are on the same flight.
4. The following surcharges are applicable and payable by HSBC credit cardholder:
 - a. If a change is requested by cardholder less than 48 hours from start time of the service request, cardholder will be charged S\$50.
 - b. If a change is requested by cardholder less than 12 hours from start time of the service request, cardholder will be charged S\$100.
 - c. Cardholder will be charged the following rates for no-show, per person:
 - Bahrain, India, Indonesia, Kuwait, Malaysia, Oman, Thailand, UAE: S\$60
 - Cambodia, China (Beijing, Dalian, Guangzhou, Hangzhou and Kunming), Jordan, Macau, Philippines, Qatar, South Africa, Vietnam (Ho Chi Minh): S\$140
 - China (Shanghai), Taiwan (Taipei), Vietnam (Hanoi): S\$195
 - Japan, Korea, Sri Lanka, Taiwan (Kaohsiung and Songshan): S\$380