



## Terms and Conditions for the HSBC Credit Card Sign Up Promotion with Sembcorp Power (15 August to 14 October 2022)

### General

1. This promotion is referred to as the HSBC Credit Card Sign Up Promotion with Sembcorp Power ("**Promotion**"), and is offered by HSBC Bank (Singapore) Limited ("**HSBC**") to Eligible Applicants (as defined below). This promotion is only valid for applications for HSBC Visa Platinum credit card or HSBC Revolution credit card or HSBC Advance credit card (each, a "**Card**").
2. To participate in this Promotion and be eligible for the Gift (as defined below):
  - a. applicants must submit their Card application directly through a specific URL between 15 August to 14 October 2022, both dates inclusive, or such other dates as determined by HSBC at its discretion (the "**Promotion Period**");
  - b. applicants must, at the time of submitting their Card application, provide to HSBC their consent to receive marketing and promotional materials from HSBC.

Where all the criteria in 2(a) to 2(b) are met, applicants are referred to as "**Eligible Applicants**".

3. HSBC reserves the right to determine at our discretion whether:
  - a. an Eligible Applicant(s) has met all the requirements of this Promotion; and
  - b. transactions charged by an Eligible Applicant to a Card qualify towards fulfilment of the relevant minimum Qualifying Transaction requirements (as defined below).
4. HSBC is not a supplier of the products and/or services provided by the merchant involved in this Promotion and will not accept any liability in relation thereto.
5. HSBC and Sembcorp Power Ptd Ltd reserves the right to revise any of these terms and conditions, or withdraw or alter any part of this Promotion at any time without prior notice and/or assuming any liability to any party, and shall not be liable to pay any compensation or enter into any correspondence in connection with the same.
6. Use of the Gift (as defined below) is subject to the terms and conditions of the merchant(s) providing the relevant products and/or services; please refer to the respective merchant(s) for details. HSBC is not a supplier of the products and/or services provided by the merchant(s) involved in this Promotion and will not accept any liability in relation thereto. There will be no replacement of lost, defaced, torn, damaged or stolen Gift or corresponding redemption letters (if any) after issuance.
7. The Gift is not exchangeable for cash, rewards points, credit or kind in all cases, whether in whole or in part. HSBC may, at its discretion, substitute the Gift with an item of equal or similar value without prior notice.
8. For the purposes of calculating the Qualifying Transactions, the following shall apply:
  - a. transactions made in foreign currencies will be converted into Singapore dollars based on respective card associations' prevailing exchange rate applicable at the time of exchange. If a Qualifying Transaction is cancelled or reversed after the applicable Qualifying Spend Period is over and the total amount spent during the Qualifying Spend Period falls short of the Qualifying Spend, the Qualified Cardholder will not be considered to have incurred the Qualifying Spend; and
  - b. in the event any application for supplementary Card(s) has been submitted at the same time as the primary Card, Qualifying Transactions made by the primary and supplementary Card(s) can be combined to meet the Qualifying Spend. Where more than one Card is applied for and issued, Qualifying Transactions on each Card will not be aggregated with Qualifying Transactions on other Cards for the purpose of determining whether the Qualifying Spend for this Promotion has been met.
9. All information is accurate at the time of publishing or posting online.
10. For the purpose of this Promotion:

"**Qualifying Transactions**" shall mean posted retail purchases (including but not limited to monthly charges under the interest free installment payment plan of any merchant, and in the case of HSBC Spend Instalment, only the total purchase amount will qualify as a Qualifying Transaction in the month of purchase), and shall exclude the following transactions (which shall, where applicable, be determined based on the transaction descriptions reflected in HSBC's system and the merchant category codes from Visa / Mastercard):



- Foreign exchange transactions (including but not limited to Forex.com);
- Donations and payments to charitable, social organisations and religious organisations;
- Quasi-cash transactions (including but not limited to transactions relating to money orders, traveler's checks, gaming related transactions, lottery tickets and gambling);
- Payments made to financial institutions, securities brokerages or dealers (including but not limited to the trading of securities, investments or crypto-currencies of any kind);
- Payments on money payments/transfers (including but not limited to Paypal, SKR skrill.com, CardUp, SmoovPay, iPayMy);
- Payments to any professional services provider (including but not limited to GOOGLE Ads, Facebook Ads, Amazon Web Services, MEDIA TRAFFIC AGENCY INC);
- Top-ups, money transfers or purchase of credits of prepaid cards, stored-value cards or e-wallets (including but not limited to EZ-Link, Transitlink, NETS Flashpay and Youtrip);
- Payments in connection with any government institutions and/or services (including but not limited to court costs, fines, bail and bond payment);
- Any AXS and ATM transactions;
- Tax payments (including HSBC Tax Payment Facility);
- Payments for cleaning, maintenance and janitorial services (including property management fees);
- Payments to insurance companies (including but not limited to sales, underwriting, premiums and insurance services);
- Payments to educational institutions;
- Payments on utilities (Electric, Gas, Water, and Sanitary);
- The monthly instalment amounts under the HSBC Spend Instalment;
- Balance transfers, fund transfers, cash advances, finance charges, late charges, HSBC's Cash Instalment Plan, any fees charged by HSBC;
- Any unposted, cancelled, disputed and refunded transactions.

and such other categories of transactions which HSBC may exclude from time to time.

For the purposes of determining whether a given transaction is qualified, please note that the business activities of a merchant is determined by the business classification of that merchant outlet which in turn is determined by the merchant/the merchant's acquiring bank.

**"Card Account Opening Date"** means the calendar month printed on the letter sent to an Eligible Applicant enclosing his/her Card issued pursuant to this Promotion.

#### **Mechanics**

11. (a) To qualify for the Promotion, an Eligible Applicant must fulfill the conditions set out below (each a "**Qualified Cardholder**") to be entitled to the following gifts ("**Gift**") for each relevant offer ("**Offer**"):

#### **Offer: (A) SGD230 Sembcorp Power Credits, or (B) SGD50 Sembcorp Power Credits**

**Gift A** – Eligible Applicant who (I) does not hold any existing HSBC Credit Card<sup>#</sup>; (II) has not cancelled any HSBC Credit Card<sup>#</sup> within the last 12 months prior to the Card Account Opening Date (each a "**New Cardholder**"); and (III) has not revoked his/her consent to receive marketing or promotional materials from HSBC at the time the Gift is fulfilled to the Eligible Applicant shall be entitled to receive SGD230 Sembcorp Power Credit eVouchers if the Eligible Applicant charged a minimum of SGD500 in Qualifying Transactions within the Qualifying Spend Period.

**Gift B** – Eligible Applicant who (I) holds an existing HSBC Credit Card<sup>#</sup> issued more than 12 months; (II) has not cancelled any HSBC Credit Card<sup>#</sup> within the last 12 months prior to the Card Account Opening Date (each an "**Existing Cardholder**"); and (III) has not revoked his/her consent to receive marketing or promotional materials from HSBC at the time the Gift is fulfilled to the Eligible Applicant shall be entitled to receive SGD50 Sembcorp Power Credits if the Eligible Applicant charged a minimum of SGD500 in Qualifying Transactions within the Qualifying Spend Period.

	New Cardholder (Gift A)	Existing Cardholder (Gift B)
Gift	<p><b>SGD230 Sembcorp Power Credits</b></p> <ul style="list-style-type: none"> <li>• Must not hold any existing HSBC Credit Card<sup>**</sup>; and</li> <li>• Did not cancel any HSBC Credit Card<sup>#</sup> within last 12 months*, and</li> <li>• Charge a minimum of SGD500 in Qualifying Transactions from Card Account Opening Date to the end of the following month.</li> <li>• Has not revoked his/her consent to receive marketing or promotional materials from HSBC at the time the Gift is fulfilled to the Eligible Applicant</li> </ul> <p>*in each case prior to the approval date of their new Card application under this Promotion. #in each case with the exception of HSBC Visa Infinite Credit Card.</p>	<p><b>SGD50 Sembcorp Power Credits</b></p> <ul style="list-style-type: none"> <li>• Existing HSBC Credit Card<sup>#</sup> must be issued more than 12 months earlier*;</li> <li>• Did not cancel any HSBC Credit Card<sup>#</sup> within last 12 months*, and</li> <li>• Charge a minimum of SGD500 in Qualifying Transactions from Card Account Opening Date to the end of the following month</li> <li>• Has not revoked his/her consent to receive marketing or promotional materials from HSBC at the time the Gift is fulfilled to the Eligible Applicant</li> </ul> <p>*in each case prior to the approval date of their new Card application under this Promotion. #in each case with the exception of HSBC Visa Infinite Credit Card.</p>

12. Qualified Cardholders will be notified by the Notification Date (as set out in Clause 16), after HSBC determines in its discretion that the criteria under this Promotion have been met, barring any unforeseen technical delays.
13. For the Sembcorp Power Credits, an SMS redemption code with the redemption details (“SMS”) will be sent to the Qualified Cardholder’s valid mobile phone number (based on HSBC’s records) by the Notification Date (as set out in Clause 16). In the event there is no valid mobile phone number, a redemption letter will be sent to the Qualified Cardholder’s billing address (based on HSBC’s records). Any request for early fulfillment of a Gift will not be granted nor entertained by HSBC.
14. Any SMS or redemption letter that is lost, misplaced or damaged is strictly non-replaceable. A Gift redeemed thereafter is not exchangeable, non-transferable and non-replaceable.
15. Each Qualified Cardholder is limited to a maximum of one Gift regardless of the number of Cards applied for. In the event that the Qualifying Cardholder holds more than one approved Card, only the Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of determining whether such Qualifying Cardholder is eligible to receive the Gift under this Promotion.

**Qualifying Spend Period and Notification Date**

16. The Qualifying Spend Period and Notification Date(s) as set out below:

Card Account Opening Date	Qualifying Spend Period	Notification Date
15 August – 31 August 2022	15 August – 30 September 2022	By 31 October 2022
1 September – 30 September 2022	1 September – 31 October 2022	By 30 November 2022
1 October – 31 October 2022	1 October – 30 November 2022	By 31 December 2022
1 November – 30 November 2022	1 November – 31 December 2022	By 31 January 2023

17. Only Card accounts that are maintained in good standing and conducted in a proper and satisfactory manner as determined by HSBC in its discretion at the time of fulfillment will be eligible for the Gift. In the event that the Card is voluntarily or involuntarily closed, terminated or suspended for any reasons whatsoever before a Gift is accorded and/or credited to the Qualified Cardholder, HSBC reserves the right to forfeit the Gift at its sole discretion.
18. Sembcorp Power Credit is subject to Sembcorp Power’s [Terms and Conditions](#).

### Terms and conditions for Sembcorp Power Credit Reward Code

For full terms and conditions regarding Sembcorp Power Credit, please click [here](#)

### Frequently Asked Questions

#### Sembcorp Power Credit

- 1. I have issues with my SMS Rewards Code and I am unable to key into Sembcorp account, what should I do?**  
Should you require assistance on SMS Rewards Code unable to key into Sembcorp account, please call Sembcorp on +65 6727 8833 or drop an email at [support@sembcorp.com](mailto:support@sembcorp.com)
- 2. I have yet to receive the SMS Reward Code from HSBC although the notification date is over, what should I do?**  
Should you require assistance, please call HSBC 24-hour Customer Service Hotline on 1800-HSBC NOW (4722 669).
- 3. I have lost my SMS Reward Code from HSBC, what should I do?**  
Should you require assistance, please call HSBC 24-hour Customer Service Hotline on 1800-HSBC NOW (4722 669).
- 4. Will the bill rebate expire in my Sembcorp account?**  
The Sembcorp Power Credit are valid for three (3) months from the Date of Issue.
- 5. What happens if I am unable to utilise the Sembcorp Power Credit before it expires?**  
Any unused Sembcorp Power Credit shall be forfeited at the end of its validity period. There will be strictly no extension of validity period for unused Sembcorp Power Credit.
- 6. Can I transfer the excess Sembcorp Power Credit amount in my account to another account?**  
No, once the electronic voucher code has been applied to your account, it cannot be transferred to another account.

For full list of FAQs, please click [here](#)