



## **Terms and Conditions Governing HSBC Premier MasterCard® Credit Card LoungeKey Programme**

- The LoungeKey membership is available on a complimentary basis to customers who hold a valid principal or supplementary HSBC Premier MasterCard® credit card (the "Card") ("Cardholders") issued by HSBC Bank (Singapore) Limited. The complimentary membership is available from 1 December 2016 to 31 December 2023 unless otherwise stated.
- LoungeKey membership provides Cardholders with access to designated airport lounges subject to per person per visit charge basis. Visit charges, including those for accompanying guests, will be debited to the Cardholder's HSBC Premier MasterCard credit card by LoungeKey within 3 to 5 working days of a visit. Effective from 1 October 2023, each lounge visit will be charged at US\$35 each for Cardholders and guests. Visit charges are determined and charged by LoungeKey and are subject to change.
- Cardholders will need to present a valid HSBC Premier MasterCard credit card and quote "LoungeKey" at the reception to access the lounge.
- The HSBC Premier MasterCard credit card will be swiped on LoungeKey's card reader to check for eligibility. At the same time, LoungeKey will perform a pre-authorization check equal to the total amount that the Cardholder will be charged for. This ensures that the charge is not declined when the sales transaction occurs. If the pre-authorization is approved, the Cardholder is granted access to the lounge. If the pre-authorization is declined, the Cardholder will be denied access to the lounge. Cardholders are reminded to enrol for overseas use of the card magnetic strip if they have not done so.
- For more information and full terms and conditions of the LoungeKey programme, visit [www.loungekey.com/en/hsbcpmc/conditions-of-use](http://www.loungekey.com/en/hsbcpmc/conditions-of-use).
- HSBC is not the supplier of and accepts no liability for the goods and/or services provided by the merchant involved in this programme.
- HSBC reserves the right to withdraw the programme or revise the terms and conditions in relation thereto (including but not limited to varying the promotional period) at any time without prior notice.
- All information is accurate at the time of publication.

Issued by HSBC Bank (Singapore) Limited (Company Registration No. 201420624K).