



Terms and Conditions for HSBC Privé Exclusive Privileges – Airport by Invitation, Airport Concierge and Platform Concierge Services (the “Offer”)

When can you enjoy the Offer

1. The promotional period of the Offer is valid till 31 December 2025.

What is the Offer

2. During the promotional period, use your Eligible Credit Card to enjoy the following offers with Participating Merchant:
 - a. 20% off Airport Concierge and Platform Concierge services; and
 - b. 5% off Access to Participating Merchant’s Airport by Invitation network globally.

How can you enjoy the Offer

3. You can enjoy the Offer if you:
 - a. hold an Eligible Credit Card and your credit card account is valid and in good standing during the promotional period and the Offer fulfilment period; and
 - b. make a booking through the HSBC Privé Mastercard Premium Concierge at least 48 hours before departure or arrival date, and pay with an Eligible Credit Card to enjoy the Offer; and
 - c. accept the terms and conditions (<https://diamondairinternational.com/terms-conditions/>) of the Participating Merchant before redeeming the Offer.
4. You cannot:
 - a. exchange the Offer for cash, other products, services, or discounts or transfer the Offer; or
 - b. use the Offer in conjunction with any other coupons and promotional offers.

Read before you enjoy the Offer

5. All services relating to the promotion are directly supplied by the Participating Merchant and we accept no liability for their quality. For details, please refer to <https://diamondairinternational.com>.
6. Requests, bookings, amendments, and cancellation within 2 calendar days are not allowed.
7. Cancellation and amendment fees may apply subject to the cancellation and amendment policies of the Participating Merchant.
8. These terms and conditions and other terms and conditions of the Eligible Credit Card and the Participating Merchant will apply.
9. Changes to these terms:
 - a. We live in a rapidly changing world. Sometimes this means we need to update this Offer terms and conditions. These updates include amendments to:
 - i. fees and charges (if any); and
 - ii. HSBC Credit Cards benefits and features

- b. We may amend or supplement this Offer terms and conditions, if it is reasonably necessary to:
 - i. reflect changes to our operational costs, business operations or systems and processes, or our arrangements with third parties;
 - ii. give effect to:
 - 1. applicable law, rule, regulation;
 - 2. a change, recommendation, order, requirement, notice, direction, code, circular or guidance issued by any regulatory, supervisory, governmental, statutory authority, stock exchange, self-regulatory, or resolution body having jurisdiction over us or a court of competent jurisdiction;
 - iii. reflect changes to industry or market conditions or practice;
 - iv. align with standards or expectations including in respect of:
 - 1. banking and financial services practices;
 - 2. environmental, social and governance practices;
 - 3. consumer and investor protection practices;
 - 4. cyber, digital, technology (including financial technology (FinTech)) practices e.g., those relating to crypto-assets, digital assets, virtual assets, asset tokenisation and artificial intelligence (including generative artificial intelligence and machine learning);
 - 5. operational resilience and data management practices; or
 - 6. taxation and transfer pricing practices; or
 - 7. otherwise protect our legitimate interests.
 - c. To the extent reasonably practicable, we'll give you reasonable notice of any changes to this Offer terms and conditions before such this Offer terms and conditions take effect.
 - d. We can choose how to give this notice to you. This may include:
 - i. contacting you directly (through mail, email, post or via mobile);
 - ii. placing signs or notices at our branches;
 - iii. publishing the change on our website; and
 - iv. using any other method we think is reasonably appropriate.
 - e. If you don't agree with a change, you can cancel your existing credit card, after paying all amounts you may owe us.
10. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer.
11. In case of disputes arising out of this promotion, the decision of the Participating Merchant and / or us shall be final and conclusive.
12. These terms and conditions are governed by Singapore laws and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.
13. All information is correct at the time of publishing or posting.

What these terms mean

14. **"Eligible Credit Card"** means any primary or additional HSBC Privé issued by HSBC Bank (Singapore) Limited and its successors and assigns.
15. **"Participating Merchant"** means DiamondAir International Limited.
16. **"we", "us" or "our"** means HSBC Bank (Singapore) Limited and its successors and assigns.
17. **"you" or "your"** means the person to whom we issue an Eligible Credit Card that is eligible for the Offer.