

Frequently asked questions for HSBC Revolution Credit Card Sign-up + HSBC Fund & Fly Bundle Promotion

1. I already have an HSBC Credit Card. Am I still eligible for this promotion?

No, this bundle promotion only applies to customers who are new to HSBC. That means customers who do not have an HSBC Everyday Global Account or any HSBC credit cards yet.

2. I am new to HSBC Singapore. How do I get started?

Follow the steps to apply for a HSBC Revolution credit card and HSBC Everyday Global Account.

- Apply for an **HSBC Revolution credit card via the HSBC Singapore website.**
 - When your HSBC Revolution credit card is approved, download and install the **HSBC Singapore app** and set up your mobile banking account to open the **HSBC Everyday Global Account**. Follow the steps below:
 1. Download and install the HSBC Singapore app on your mobile device
 2. Open the app, select 'Yes, log on or register'
 3. On the 'Already registered for HSBC Online Banking' page, select 'No'
 4. Set up your mobile banking account using Singpass
 5. Upon successful set up, select 'Products' > 'Multi-currency account' > 'Everyday Global Account'
 - Finally, transfer SGD funds into your new **HSBC Everyday Global Account** and maintain an average daily balance of at least SGD50,000 for at least 3 months as specified in the terms and conditions.
- ### 3. Can I choose an alternative welcome gift when I apply for an HSBC Revolution Credit Card?

No, if you are eligible for the Welcome Gift, it will be 42,000 Reward points or SGD50 cashback for new and existing HSBC cardholders, respectively.

4. How much do I have to spend to get 42,000 Reward points?

To be eligible for the 42,000 Reward points, you will need to make an eligible spend of SGD1,000 before the end of the qualifying period.

5. Do I get any welcome gift if I meet the eligible spend but have an existing HSBC Advance credit card?

You will be eligible to get SG50 cashback if you meet all eligibility criteria. Additionally, your HSBC Advance credit card was approved more than 12 months ago and you did not cancel an HSBC credit card in the last 12 months.

6. Will I be eligible to earn better interest rates from the EGA bonus interest promotion?

No, this promotion is not valid in conjunction with the EGA bonus interest promotion.

7. What is an HSBC Everyday Global Account (EGA)?

EGA is a multi-currency savings account that rewards you as you spend and save.

Get more out of your Everyday Global account with the following features -

1. Shop and withdraw cash in 10 currencies at S\$0 fee
2. Send money internationally with HSBC global money transfers
3. Unlock more benefits with HSBC Everyday+ Rewards Programme
4. Make FX transactions with real-time exchange rate

8. What if I placed my funds in a different savings account?

Only funds in your EGA will be considered as eligible balance.

9. What if I transfer funds from another HSBC savings account to EGA, is it considered fresh funds?

No. Internal funds transfers are not eligible.

10. Will the funds in my EGA joint account be considered?

No. It is eligible for sole accounts only.

11. I have funds of different currencies in my EGA, how will the balance be calculated?

The balance will be based on the equivalent amount in SGD.

12. I had a sole EGA account, but cancelled it, will I still be eligible for this promotion?

If the EGA account was closed less than 12 months ago, you will not be eligible for this promotion.