

Rewards Redemption Journey on the HSBC Singapore App

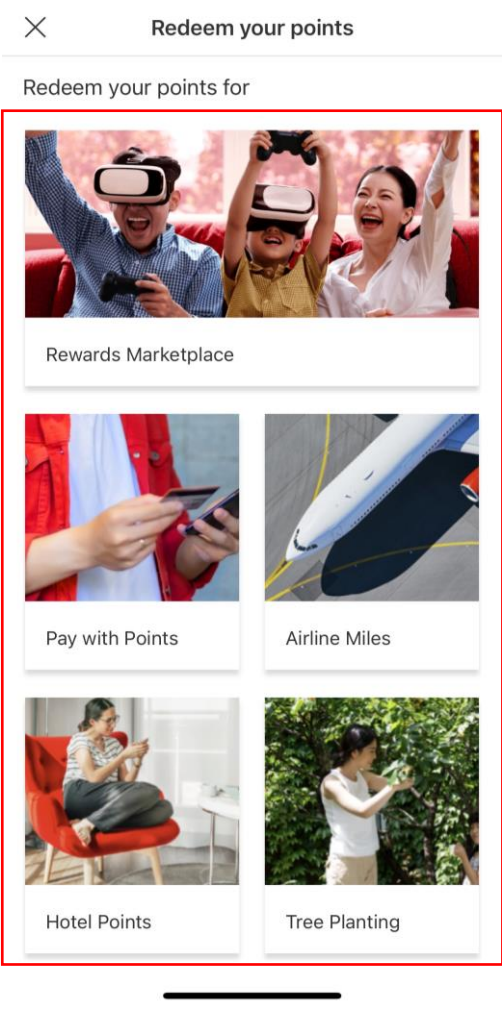
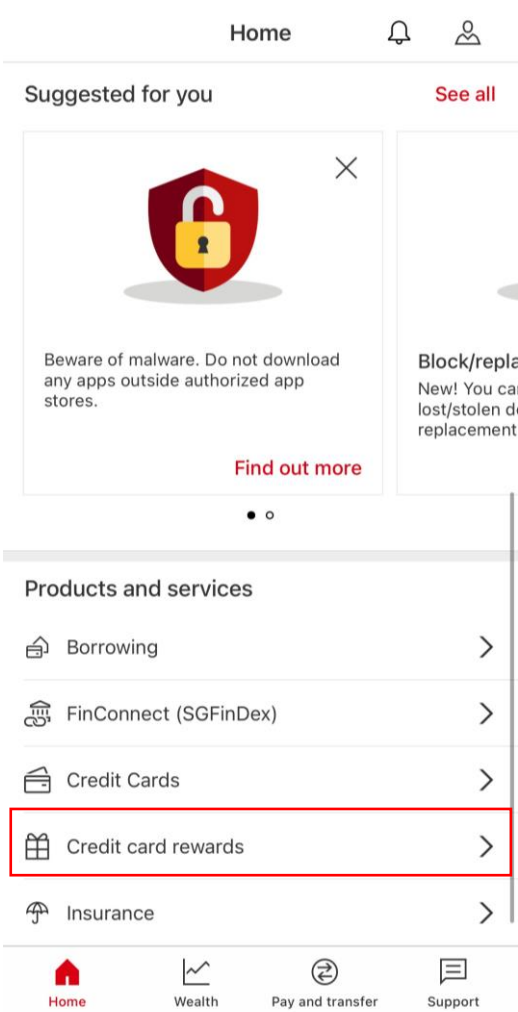
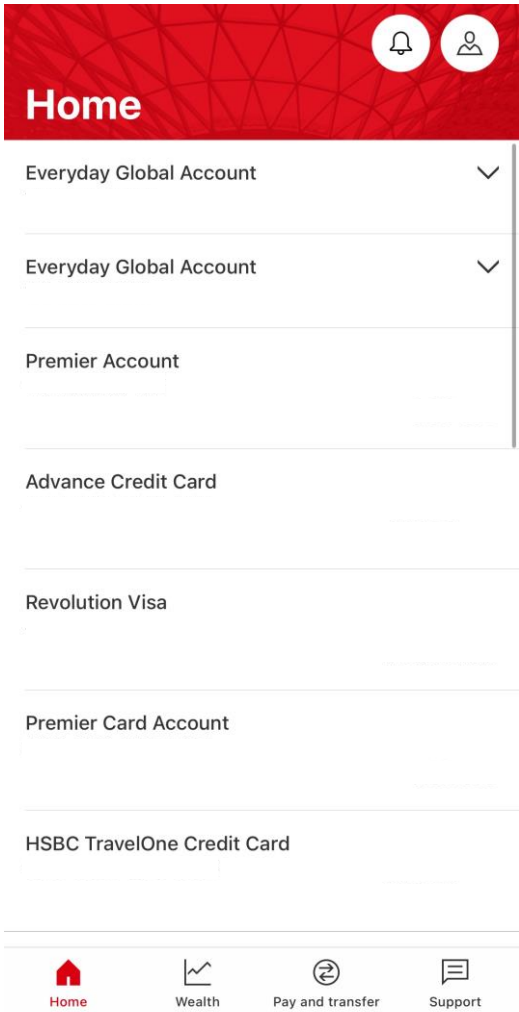
Navigating the Rewards Redemption Portal

Log on to HSBC Singapore App

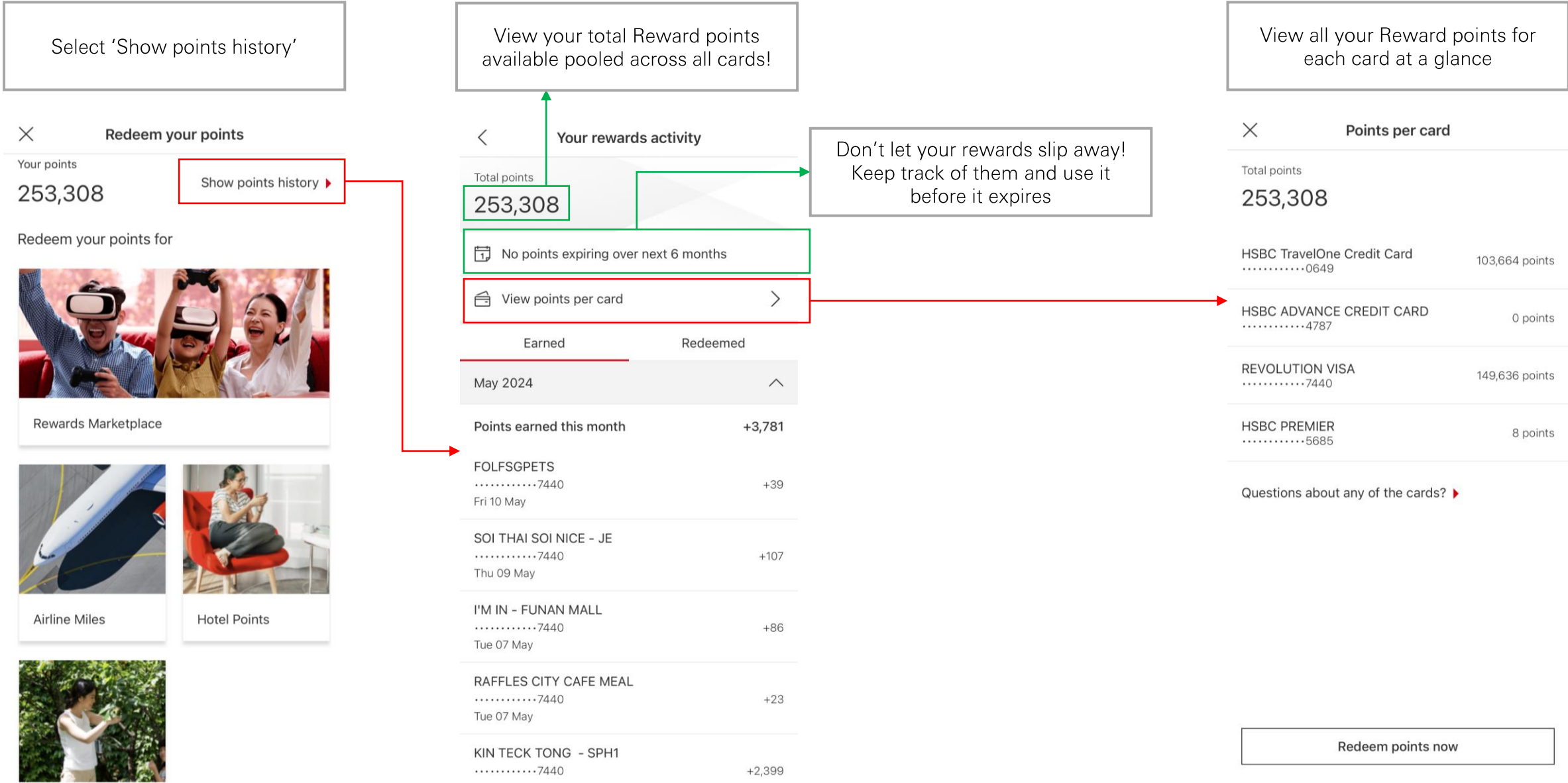
Scroll down the 'Home' tab to 'Products and services'

Select 'Credit card rewards'

- Conveniently redeem your Reward Points for the following services:
- 1) Rewards Marketplace (Gift cards/ Merchandise)
 - 2) Pay with Points (Cash credits)
 - 3) Airline Miles
 - 4) Hotel Points
 - 5) Tree planting



New Features on the Rewards Redemption Portal



New Features on the Rewards Redemption Portal

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Your rewards activity

Total points

253,308

No points expiring over next 6 months

View points per card

>

View the Reward points you have earned on your transactions for the last 12 months

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Your rewards activity

Total points

253,308

No points expiring over next 6 months

View points per card

>

View your redemption history for the last 12 months


Airmiles & Hotel Points

Rewards Redemption – Airline Miles


12:31

✕ Redeem your points


Redeem your points for




Rewards Marketplace




Pay with Points



Airline Miles




Hotel Points



Tree Planting

1:39 26

← Airline miles/points



Redeem points for airline miles/points

To redeem your points, make sure you own a valid airline membership programme ID.

You have 27,600 points to redeem

Airline

Select an airline

Reward points to redeem

Membership ID

Enter your membership ID number

Continue

Select the Airline dropdown

1:39 26

Select an airline

KRISFLYER Singapore Airlines KrisFlyer

AIR FRANCE - KLM Flying Blue

airasia

BRITISH AIRWAYS Executive Club

CATHAY PACIFIC Cathay Pacific AsiaMiles

ETIHAD GUEST


EVA AIR Infinity MileageLands

QANTAS Frequent Flyer

Select an airline from our list of partners

2:29

← Airline miles/points



Redeem points for airline miles/points

To redeem your points, make sure you own a valid airline membership programme ID.

You have 31,961 points to redeem

Airline

Cathay Pacific Asia Miles

Reward points to redeem

2.5 Reward points = 1 Airline miles/points

25,000

You will receive 10,000 airline miles/points

Membership credentials ?

Please make sure your first and last names and membership ID are the same as in the membership programme's records.

Enter the number of points you wish to redeem

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Rewards Redemption – Airline Miles

2:31

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Airline miles/points

2.5 Reward points = 1 Airline miles/points

25,000

You will receive 10,000 airline miles/points

Membership credentials ?

Please make sure your first and last names and membership ID are the same as in the membership programme's records.

This operation will not change your personal data on your HSBC account.

First name

Last name

Membership ID

A valid 10-digits Asia Miles membership number

Redemption fee

SGD 0

Waiver of redemption fee is valid till 31 January 2025, unless otherwise stated.

Continue

Enter your Airline membership details

Ensure that your first & last name is as per the name in your membership programme records

2:32

68

<

Review redemption

Personal details

First name

Last name

Email

Redemption details

Airline

Cathay Pacific Asia Miles

Membership ID

1234567890

Airline miles/points to be received

10,000 airline miles/points

Total reward points redeemed

25,000 points

Redemption fee

SGD 0

Please make sure your email is correct, and your name and membership ID are matching those used to register for the airline's membership programme. You can always update your email in your online banking customer profile.

☒ I confirm that I've read and agree to the [Terms & Conditions](#)

Submit

1) Review your redemption

2) Select T&C checkbox


3) Click Submit

2:32

68

Confirmation

Done



Enjoy your travel!

Thank you for your redemption, you should receive your airline miles/points right away. In some instances please allow up to one day to process your request.

Reference number

846140268

Airline

Cathay Pacific Asia Miles

Membership ID

1234567890

Airline miles/points to be received

10,000 airline miles/points

Total reward points redeemed

25,000 points

Back to rewards

Submission confirmation page


PUBLIC

Rewards Redemption – Hotel Points


12:31

✕ Redeem your points


Redeem your points for




Rewards Marketplace




Pay with Points



Airline Miles



Hotel Points




Tree Planting

Select 'Hotel Points'

1:40 26

← Hotel points



Redeem points for hotel accommodation

To redeem your points make sure you own a valid hotel membership programme ID.

You have 27,600 points to redeem

Hotel membership programme

Select a programme

Reward points to redeem

Membership ID


Enter your membership ID number

Continue

Select the Hotel dropdown

1:41 26

← Hotel points





Redeem points for hotel accommodation


To redeem your points make sure you own a valid hotel membership programme ID.

You have 27,600 points to redeem

Select a programme

 Accor Live Limitless


 IHG One Rewards

 Marriott Bonvoy

Select a hotel from our list of partners

2:58

← Hotel points



Redeem points for hotel accommodation

To redeem your points make sure you own a valid hotel membership programme ID.

You have 31,961 points to redeem

Hotel membership programme

IHG One Rewards

Reward points to redeem

2.5 Reward points = 1 Hotel points

25,000

You will receive 10,000 hotel points

Membership credentials ?

Please make sure your first and last names and membership ID are the same as in the membership programme details

Enter the number of points you wish to redeem

PUBLIC

Rewards Redemption – Hotel Points

2:58

64

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Hotel points

2.5 Reward points = 1 Hotel points

25,000

You will receive 10,000 hotel points

Membership credentials ?

Please make sure your first and last names and membership ID are the same as in the membership programme's records.

This operation will not change your personal data on your HSBC account.

First name

Last name

Membership ID

A valid 9-digits IHG One Rewards membership number

Redemption fee

SGD 0

Waiver of redemption fee is valid till 31 January 2025, unless otherwise stated.

Continue

Enter your Hotel membership details

Ensure that your first & last name is as per the name in your membership programme records

2:58

64

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Review redemption

Personal details

First name

Last name

Email

Redemption details

Hotel membership programme

IHG One Rewards

Membership ID

123456789

Hotel points to be received

10,000 points

Total reward points redeemed

25,000 points

Redemption fee

SGD 0

Please make sure your email is correct, and your name and membership ID are matching those used to register for the hotel's membership programme. You can always update your email in your online banking customer profile.

☒ I confirm that I've read and agree to the [Terms & Conditions](#)

Submit

1) Review your redemption

2) Select T&C checkbox

3) Click Submit

3:01

64

Confirmation

Done

Enjoy your stay!

Thank you for your redemption, you should receive your hotel points right away. In some instances please allow up to one day to process your request.

Reference number

846141097

Hotel membership programme

IHG One Rewards

Membership ID

123456789

Hotel points to be received

10,000 points

Total reward points redeemed

25,000 points

Back to rewards

Submission confirmation page

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