

# Rewards Redemption Journey on the HSBC Singapore App

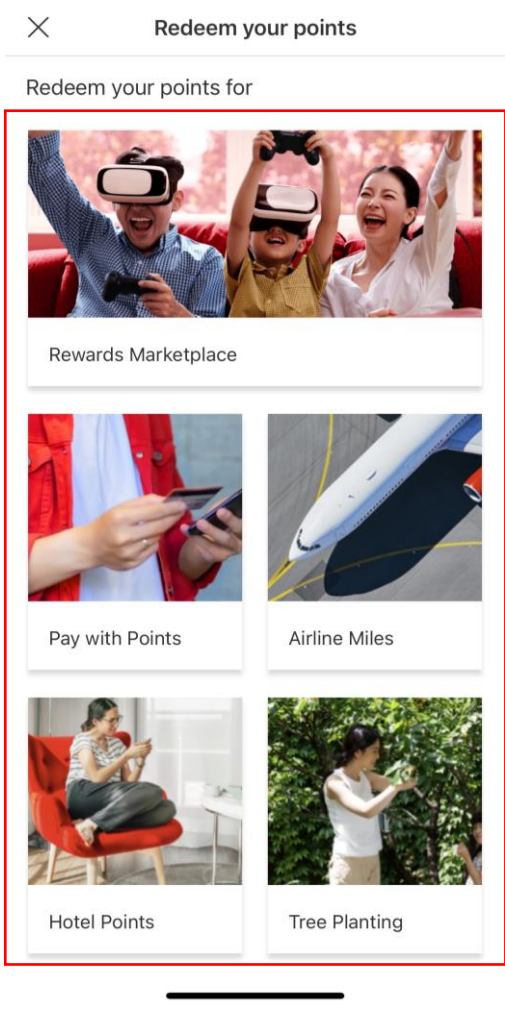
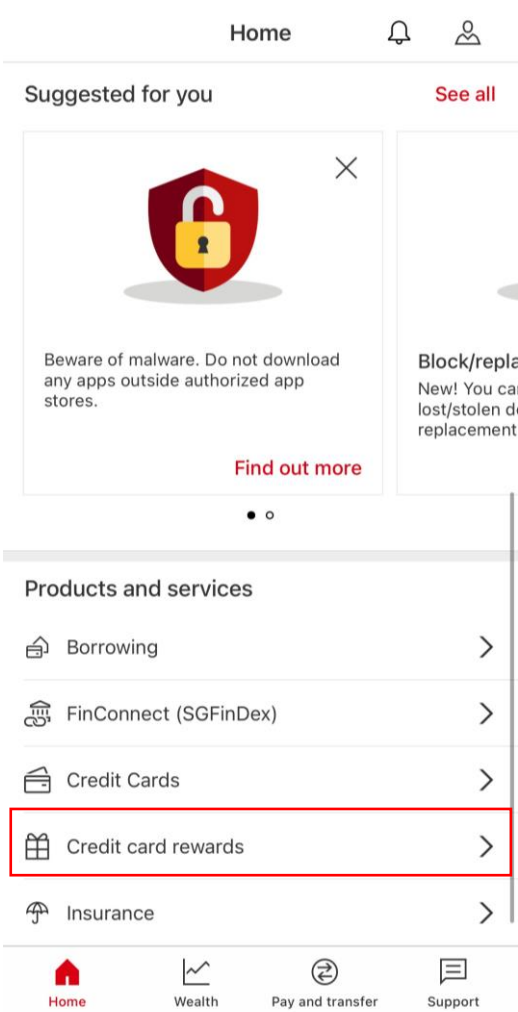
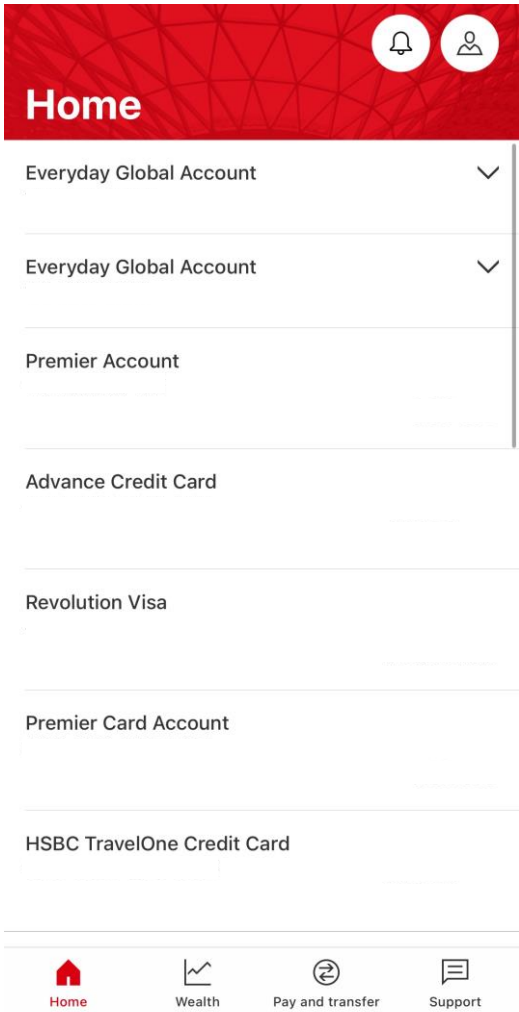
# Navigating the Rewards Redemption Portal

Log on to HSBC Singapore App

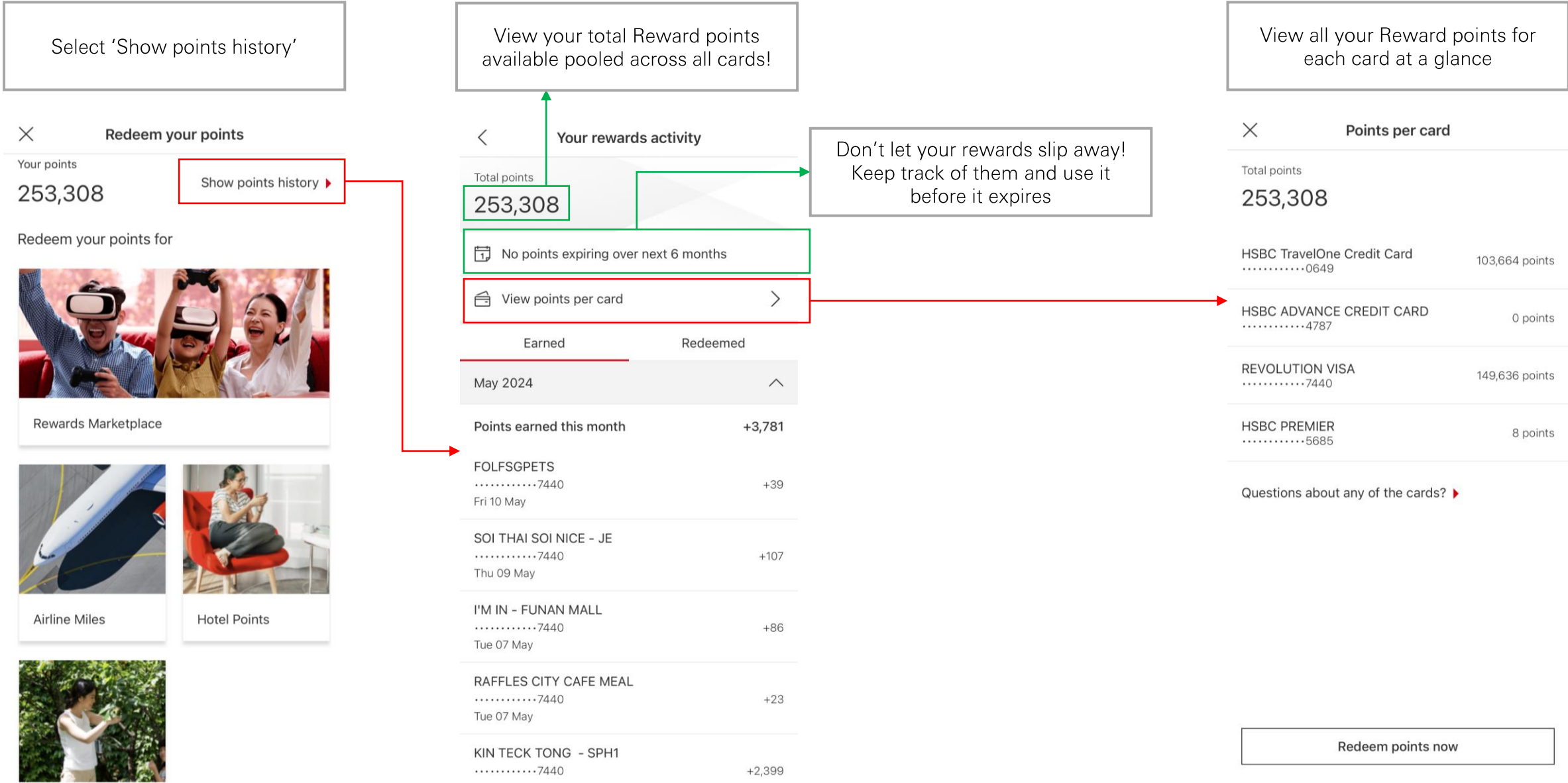
Scroll down the 'Home' tab to 'Products and services'

Select 'Credit card rewards'

- Conveniently redeem your Reward Points for the following services:
- 1) Rewards Marketplace (Gift cards/ Merchandise)
  - 2) Pay with Points (Cash credits)
  - 3) Airline Miles
  - 4) Hotel Points
  - 5) Tree planting



# New Features on the Rewards Redemption Portal



# New Features on the Rewards Redemption Portal

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Your rewards activity

Total points

253,308

No points expiring over next 6 months

View points per card

>

View the Reward points you have earned on your transactions for the last 12 months

<

Your rewards activity

Total points

253,308

No points expiring over next 6 months

View points per card

>

View your redemption history for the last 12 months

# One Tree Planted




# Rewards redemption – One Tree Planted


12:31

Redeem your points


Redeem your points for




Rewards Marketplace




Pay with Points



Airline Miles




Hotel Points



Tree Planting

7:38

Tree planting



Help our planet breathe

The value of your points will go to One Tree Planted, a charity that plants trees worldwide.

You have 27,600 points to redeem

Charity

One Tree Planted

Reward points to redeem

600 Reward points = 1 trees planted

1200

You will plant 2 trees

Continue

7:38

Review your redemption order

Personal details

Full name

Email

Redemption details

Charity

One Tree Planted

Donation

2 trees planted

Reward points redeemed

1,200 points

Please make sure your email address is correct before submitting your order. You can update your email address in your online banking customer profile.


☒ I confirm that I've read and agree to the [Terms & Conditions](#)

Submit

7:00

Redemption order confirmation

Done



Thank you for your donation!

It's on the way to the One Tree Planted charity.

Redemption number

110624603

Charity

One Tree Planted Singapore

Donation

1 trees planted

Reward points redeemed

600 points

Back to rewards

Select 'Tree Planting'

Enter the number of points you wish to redeem

1) Review your redemption  
2) Select T&C checkbox  
3) Click Submit

Your One Tree Planted redemption is confirmed.

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