



Terms and Conditions for the HSBC TravelOne Credit Card Sign up Promotion for 11 May 2023 to 31 August 2023

General

1. This promotion is referred to as the HSBC TravelOne Credit Card Sign up Promotion (“**Promotion**”), and is offered by HSBC Bank (Singapore) Limited (“**HSBC**”) to Eligible Applicants (as defined below). This promotion is only valid for applications for HSBC TravelOne Credit Card (“**Card**”).
2. To participate in this Promotion and be eligible for the Gift(s) (as defined below), applicants must satisfy the following criteria:

Eligibility criteria for Gift	
(a)	Submit their Card application between 11 May to 31 August 2023, both dates inclusive, or such other dates as determined by HSBC at its sole discretion (the “ Promotion Period ”);
(b)	At the time of submitting their Card application, provide to HSBC their written consent to receive marketing and promotional materials from HSBC.
(c)	Payment of annual fee: SGD194.40 (Inclusive of GST)
(d)	Charge a minimum of SGD800 in Qualifying Transactions from Card Account Opening Date to the end of the following month (as set out in the table in clause 3)

The applicants will be considered as “**Eligible Applicants**” when all of the criteria under paragraph 2 above are met.

3. The Qualifying Spend Period and Notification Date(s) as set out below:

Card Account Opening Date	Qualifying Spend Period
11 – 31 May 2023	11 May – 30 June 2023
1 – 30 June 2023	1 June – 31 July 2023
1 – 31 July 2023	1 July – 31 August 2023
1 – 31 August 2023	1 August – 30 September 2023
1 – 15 September 2023	1 September – 31 October 2023

4. For the purposes of calculating the Qualifying Transactions, the following shall apply:
 - a. transactions made in foreign currencies will be converted into Singapore dollars based on respective card associations’ prevailing exchange rate applicable at the time of exchange. If a Qualifying Transaction is cancelled or reversed after the applicable Qualifying Spend Period is over and the total amount spent during the Qualifying Spend Period falls short of the Qualifying Spend, the Qualified Cardholder will not be considered to have incurred the Qualifying Spend; and
 - b. in the event any application for supplementary Card(s) has been submitted at the same time as the primary Card, Qualifying Transactions made by the primary and supplementary Card(s) can be combined to meet the Qualifying Spend. Where more than one Card is applied for and issued, Qualifying Transactions on each Card will not be aggregated with Qualifying Transactions on other Cards for the purpose of determining whether the Qualifying Spend for this Promotion has been met.
5. For the purpose of this Promotion:

“**Qualifying Transactions**” shall mean posted retail purchases (including but not limited to monthly charges under the interest free installment payment plan of any merchant, and in the case of HSBC Spend Instalment, only the total purchase amount will qualify



as a Qualifying Transaction in the month of purchase), and shall exclude the following transactions (which shall, where applicable, be determined based on the transaction descriptions reflected in HSBC's system and the merchant category codes from Visa / Mastercard):

- Foreign exchange transactions (including but not limited to Forex.com);
- Donations and payments to charitable, social organisations and religious organisations;
- Quasi-cash transactions (including but not limited to transactions relating to money orders, traveler's checks, gaming related transactions, lottery tickets and gambling);
- Payments made to financial institutions, securities brokerages or dealers (including but not limited to the trading of securities, investments or crypto-currencies of any kind);
- Payments on money payments/transfers (including but not limited to Paypal, SKR skrill.com, CardUp, SmoovPay, iPayMy);
- Payments to any professional services provider (including but not limited to GOOGLE Ads, Facebook Ads, Amazon Web Services, MEDIA TRAFFIC AGENCY INC);
- Top-ups, money transfers or purchase of credits of prepaid cards, stored-value cards or e-wallets (including but not limited to EZ-Link, Transitlink, NETS Flashpay and Youtrip);
- Payments in connection with any government institutions and/or services (including but not limited to court costs, fines, bail and bond payment);
- Any AXS and ATM transactions;
- Tax payments (including HSBC Tax Payment Facility);
- Payments for cleaning, maintenance and janitorial services (including property management fees);
- Payments to insurance companies (including but not limited to sales, underwriting, premiums and insurance services);
- Payments to educational institutions;
- Payments on utilities (Electric, Gas, Water, and Sanitary);
- The monthly instalment amounts under the HSBC Spend Instalment;
- Balance transfers, fund transfers, cash advances, finance charges, late charges, HSBC's Cash Instalment Plan, any fees charged by HSBC;
- Any unposted, cancelled, disputed and refunded transactions.

and such other categories of transactions which HSBC may exclude from time to time.

For the purposes of determining whether a given transaction is qualified, please note that the business activities of a merchant is determined by the business classification of that merchant outlet which in turn is determined by the merchant/the merchant's acquiring bank.

6. HSBC reserves the right to determine at our discretion whether an Eligible Applicant(s) has met all the requirements of this Promotion
7. HSBC reserves the right to revise any of these terms and conditions, or withdraw or alter any part of this Promotion at any time without prior notice and/or assuming any liability to any party, and shall not be liable to pay any compensation or enter into any correspondence in connection with the same. In addition, this Promotion shall be limited to the form of channel as determined by HSBC. HSBC reserves the right to change the form of channel as and when it deems fit. For the avoidance of doubt, the form of channel includes without limitation online applications, walk-ins, telesales, roadshows and mortgage applications.
8. The Gifts are not exchangeable for cash, credit or kind in all cases, whether in whole or in part. HSBC may, at its discretion, substitute the Gift(s) with an item of equal or similar value without prior notice.
9. The welcome gift ("**Gift**") will be awarded to Eligible Applicants in the form of 50,000 HSBC Rewards Points within 90 days from the Card account opening date. Qualifying Eligible Applicants will be notified in their Credit Card statement by 1 December 2023, after HSBC determines in its discretion that the relevant criteria under this Promotion have been met, barring any unforeseen technical delays. For the avoidance of doubt, an applicant who does not make payment of the annual fee pursuant to subparagraph 2(c) above or waives payment of the annual fee will not be eligible for the Gift. HSBC reserves the right to (i) debit that customer's account for any HSBC Rewards Points awarded to him/her in connection with the Gift, or (ii) charge that customer for the equivalent value of any Gift awarded, as determined by HSBC in its discretion.
10. Only Card accounts that are maintained in good standing and conducted in a proper and satisfactory manner as determined by HSBC in its discretion at the time of fulfillment will be eligible for the Gift. In the event that the Card is voluntarily or involuntarily closed, terminated or suspended for any reasons whatsoever before any Gift is accorded and/or credited to the customer, HSBC reserves the right to forfeit the relevant Gift at its sole discretion.



11. Customers who have cancelled the Card within the last 12 months from the Card opened date are not eligible to receive the Gift when they re-apply for the Card within 12 months of such cancellation. In the event that a customer cancels the Card within 12 months from the date such Card is issued to him/her, HSBC reserves the right to (i) debit that customer's account for any HSBC Rewards Points awarded to him/her in connection with the Gift, or (ii) charge that customer for the equivalent value of any Gift awarded, as determined by HSBC in its discretion.
12. HSBC reserves the right to revise any of these terms and conditions, or withdraw or alter any part of this Promotion at any time without prior notice and/or assuming any liability to any party, and shall not be liable to pay any compensation or enter into any correspondence in connection with the same.
13. All information is accurate at the time of publishing or posting online.