

Frequently asked questions for the HSBC Visa Platinum Credit Card

1. What transactions count towards earning rebates?

All transactions that are not listed as exclusions count towards your minimum spend requirement for earning rebates. You can find the full list of exclusions in the [quarterly cash rebate programme terms and conditions \(PDF\)](#). If you're using HSBC Spend Instalments, only your initial total purchase amount will be eligible in the purchase month. Subsequent instalment amounts will not qualify.

2. When will I receive my rebates?

Your rebates will be posted to your credit card account within 2 months after the end of each quarter. For example, if you spent on eligible purchases in your rebate categories between October and December (the fourth quarter), your rebates will be posted to your account by 28 February in the following year.

3. Will the monthly instalments under the HSBC 0% Card Instalment Plans and HSBC PayLater Instalment Plans be eligible to earn Cash Rebate or Reward Points?

No. With effect from 8 January 2024, the monthly instalments under the HSBC 0% Card Instalment Plans and HSBC PayLater Instalment Plans will not earn Cash Rebate or Reward points.

View all [Credit Card FAQs](#)