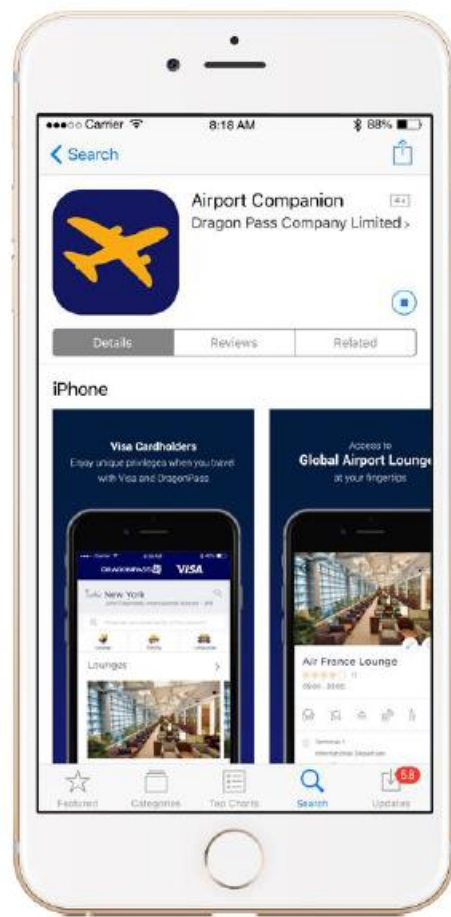


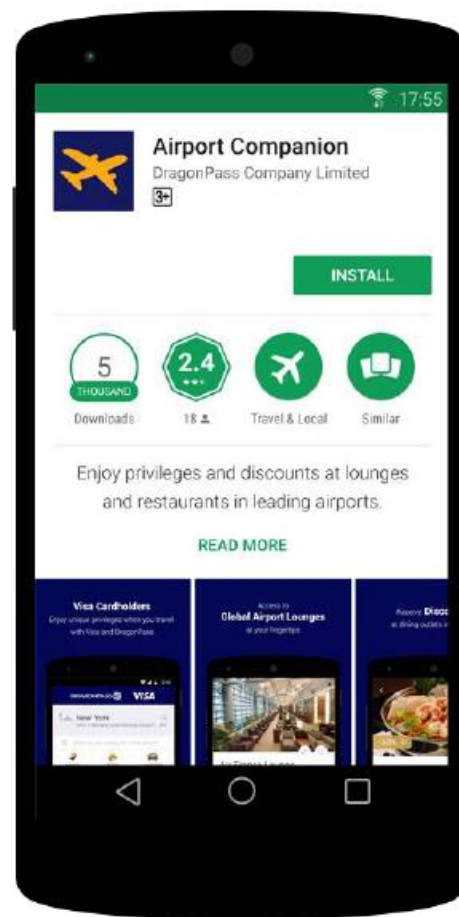
Airport Companion User Manual

Download the “Airport Companion” Mobile Application

Search “Airport Companion” on your Apple App Store or Google Play

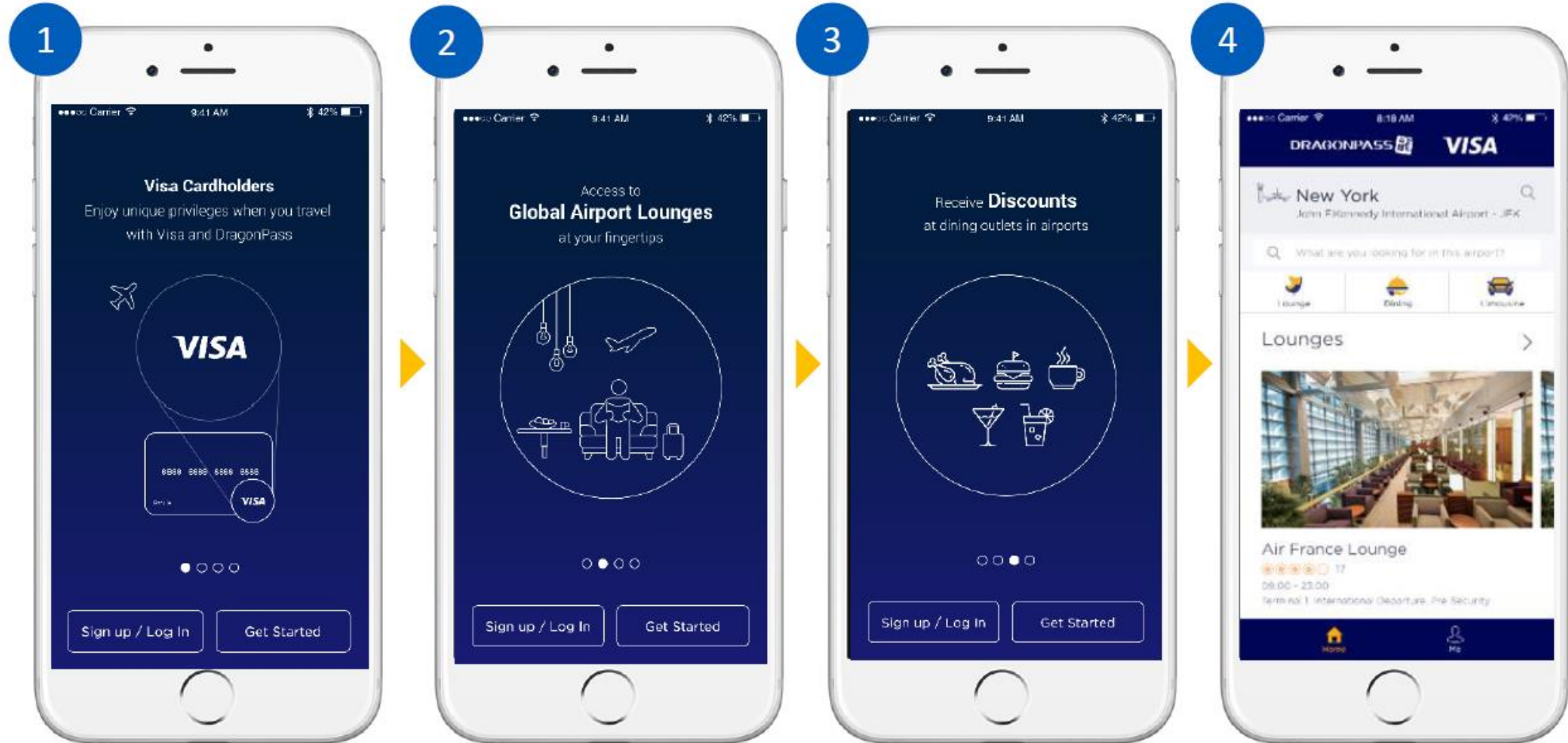


Apple App Store



Google Play

Welcome Message Before Registration

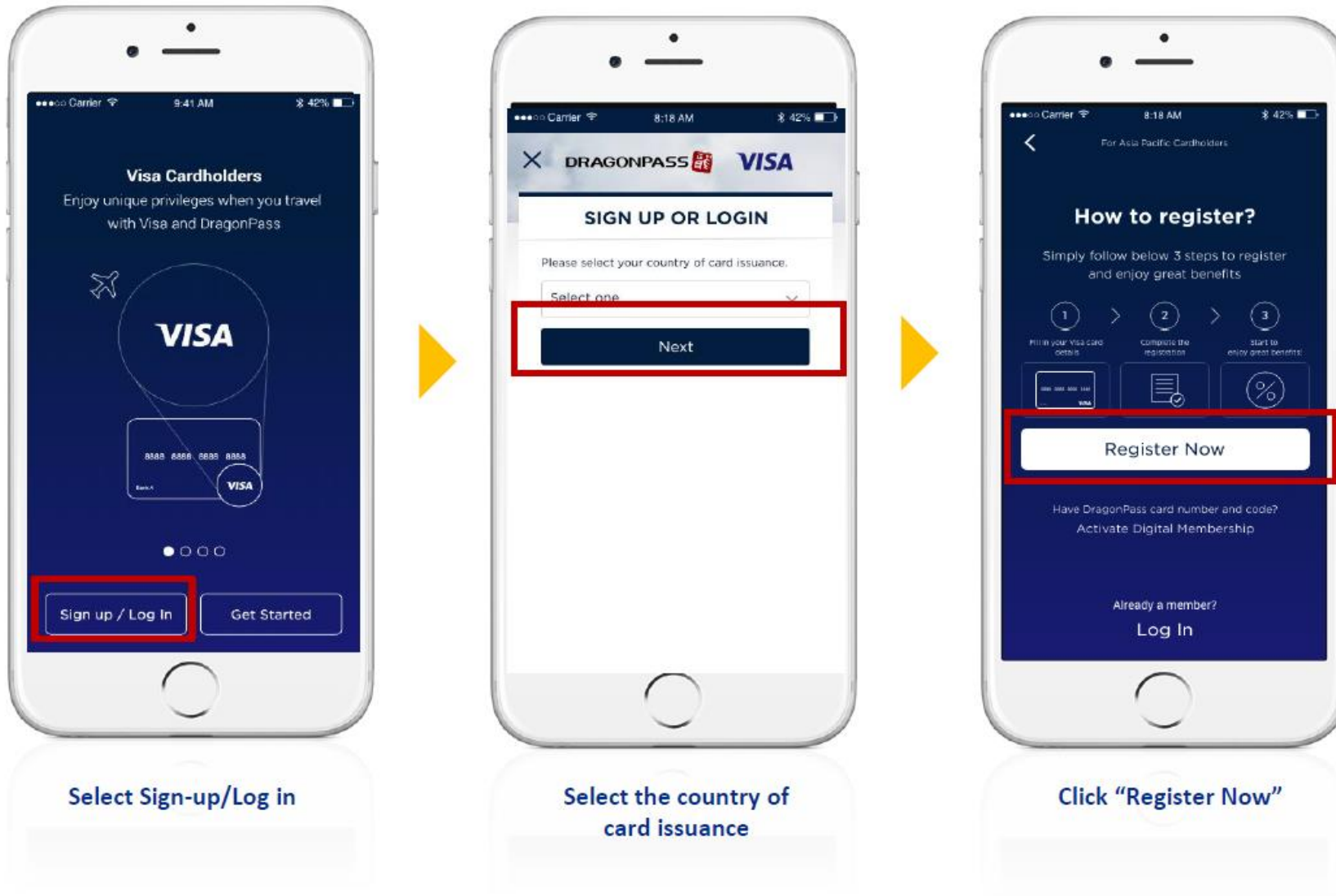


Landing Pages after download & install

Home page before
registration/log-in

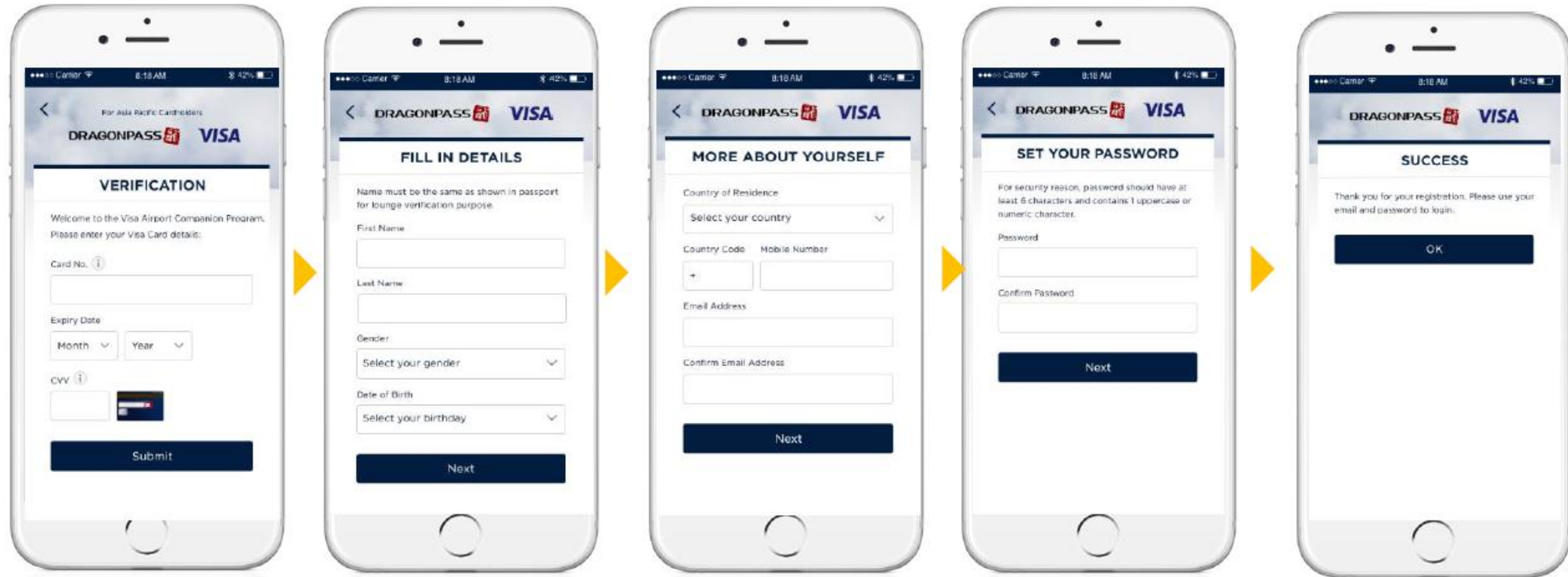
Note: Screenshots and screen flows are for illustration purpose only.

Ready to Register a DragonPass Digital Membership Account - Part 1



Note: Screenshots and screen flows are for illustration purpose only.

Ready to Register a DragonPass Digital Membership Account – Part 2



Enter participating Visa credit card details to complete one-time Visa API verification

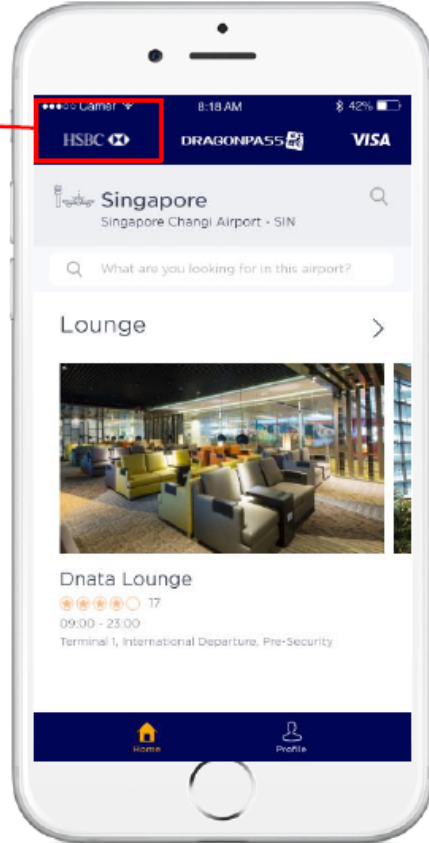
Account registration by providing the necessary personal details

Set your password
(For security reason, password should have at least 6 characters and contains 1 uppercase or numeric character.)

Congratulations!

You have successfully created a DragonPass digital membership account

Bank Logo will be displayed here.



Home page post
sign-in

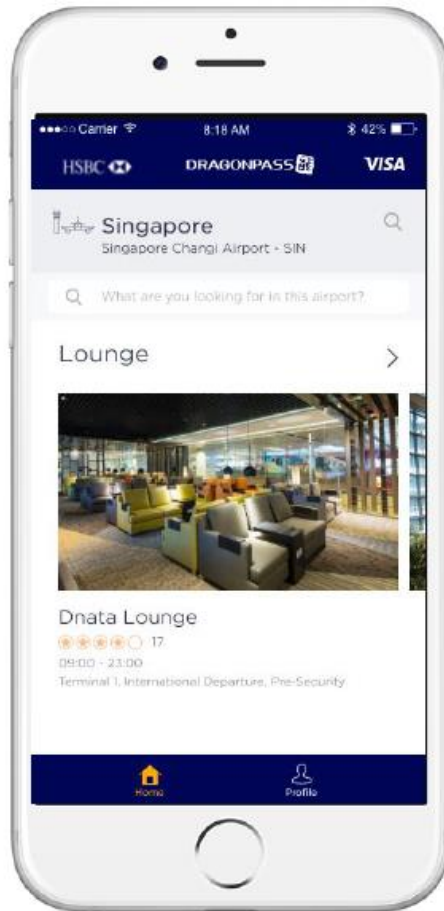
As a DragonPass member, you can start enjoying the following airport experiences:

1. Access over **900** airport lounges worldwide with your complimentary lounge visits*
2. Purchase additional lounge visits for yourself or your guest once your complimentary visits have been fully utilised
3. Membership account management and redemption via the app

Note: Screenshots and screen flows are for illustration purpose only.

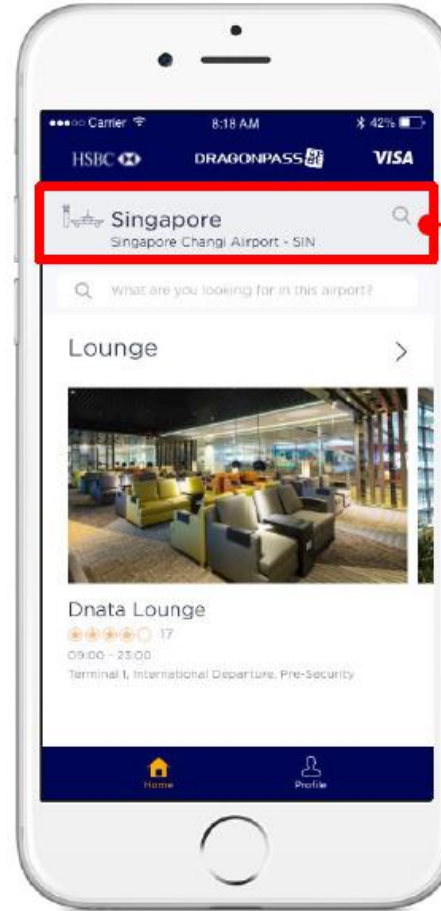
** Number of complimentary lounge visits will be various depending on the card types.*

GEO Location Enabled or Search Manually

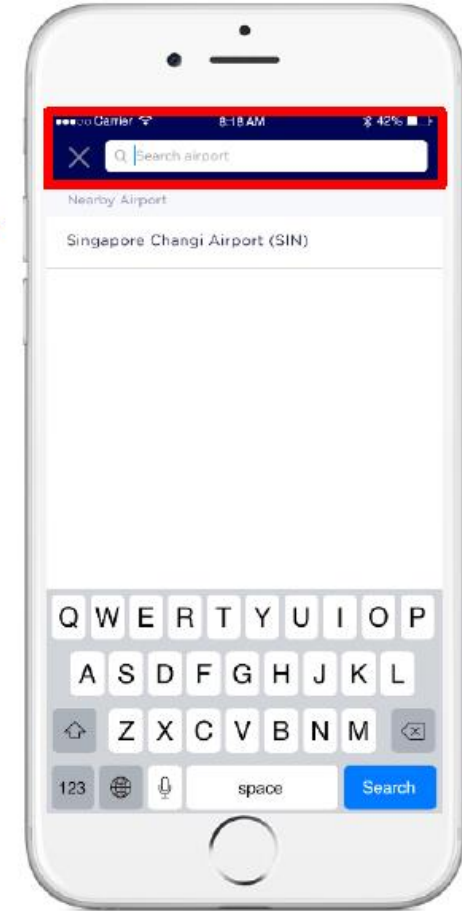


Auto detect the nearest airport
based on your location

OR



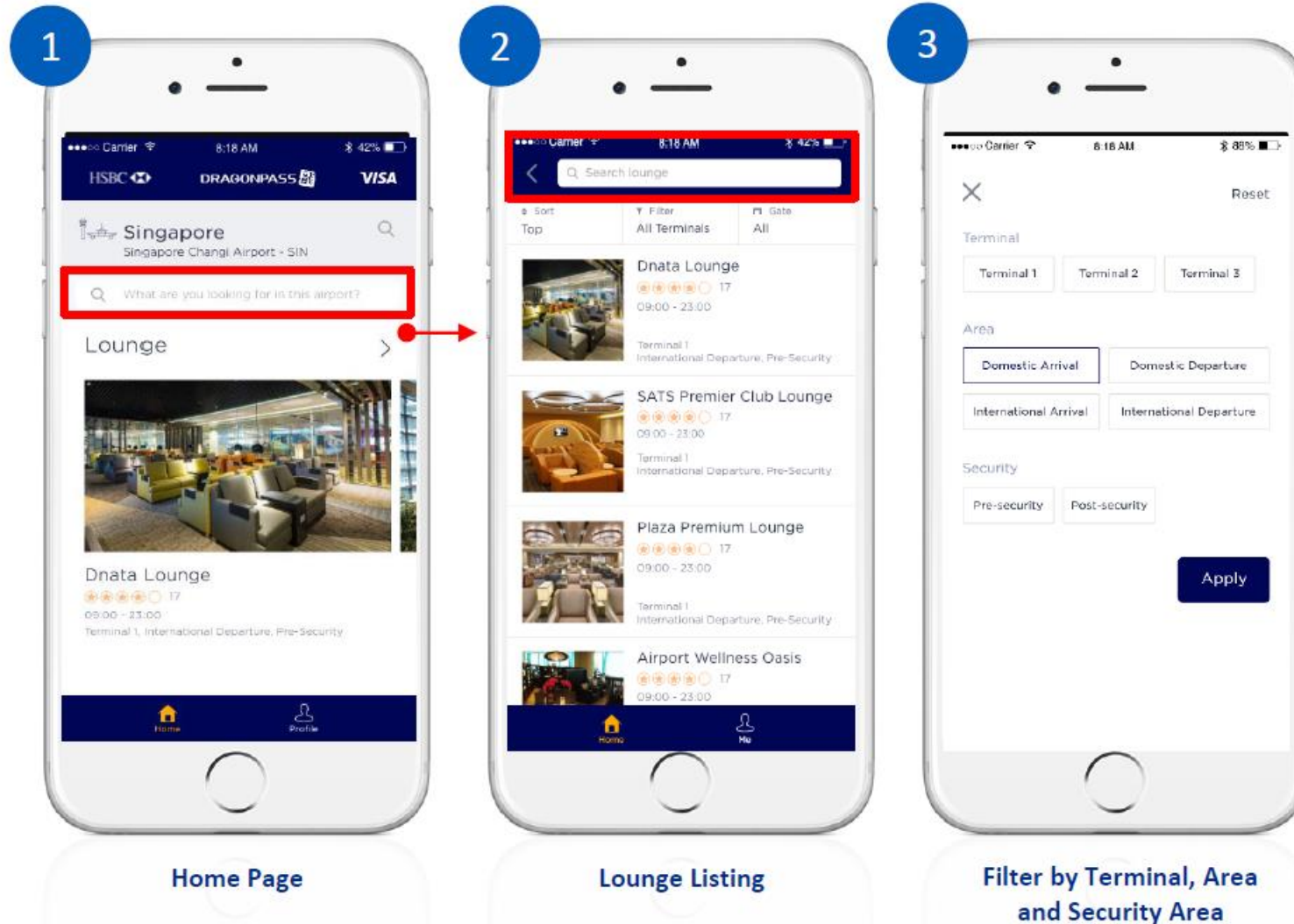
Home Page



Search by Country,
City or Airport Code

Note: Screenshots and screen flows are for illustration purpose only.

Search for Lounge Details



Note: Screenshots and screen flows are for illustration purpose only.

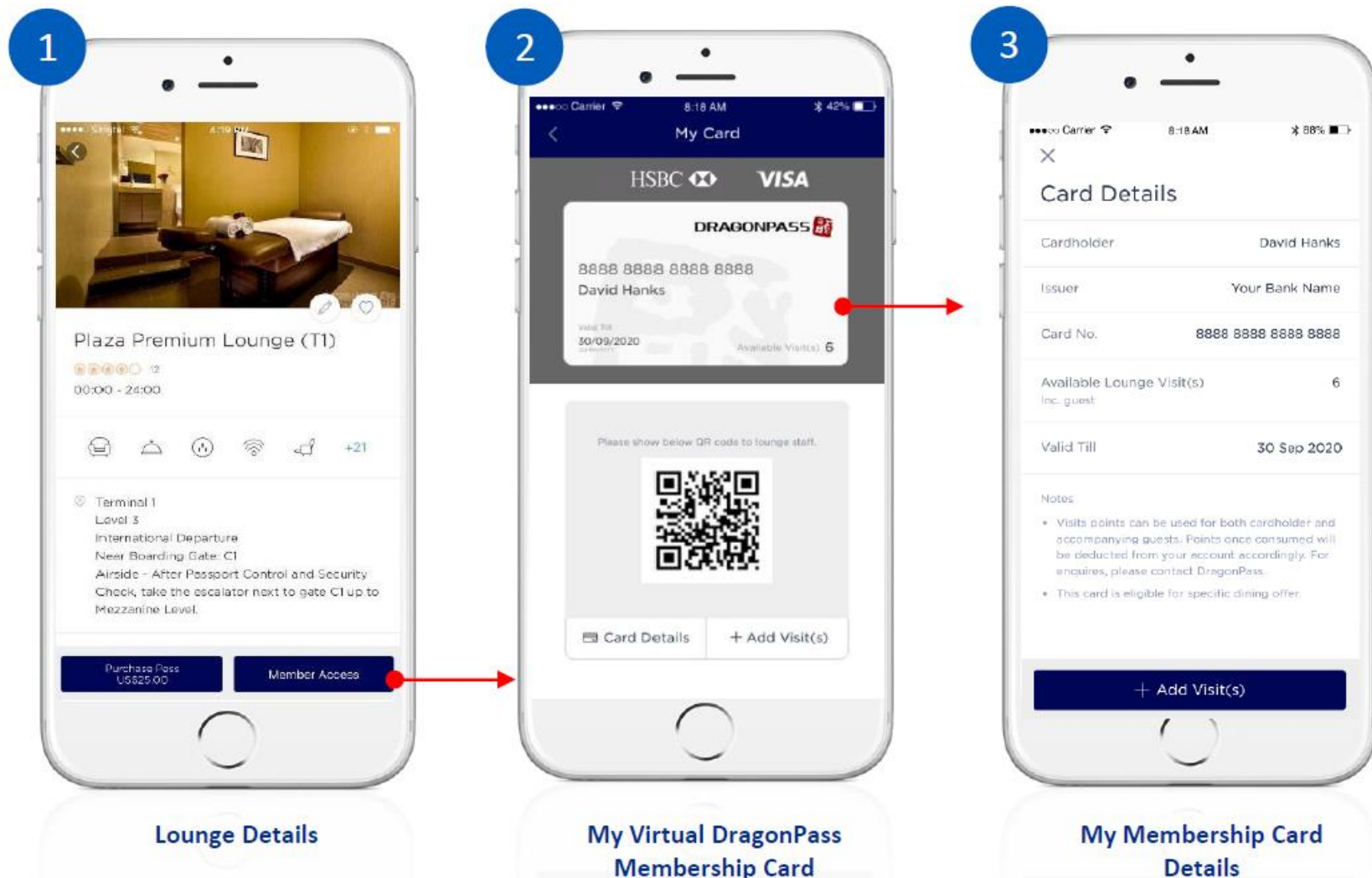
Redeem Lounge Access

Present the DragonPass digital membership page at the lounge to gain access.

For e-Membership Card

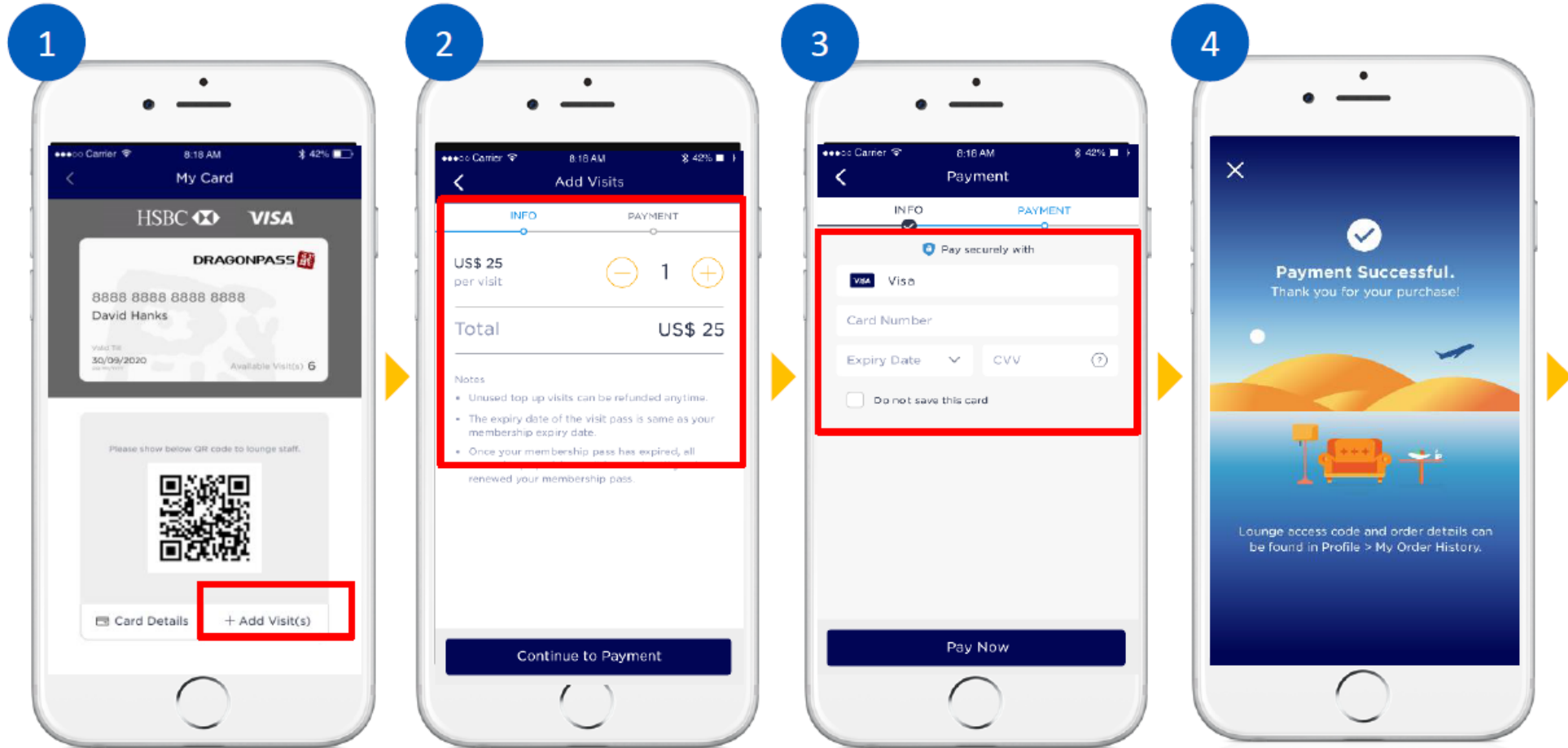
1. Lounge staff scan QR OR
2. Lounge staff enter 16-digit DragonPass membership number to POS machine or web portal

Upon successful redemption, customer will see the lounge visit record in their membership account.



Note: Screenshots and screen flows are for illustration purpose only.

Add Visits (Without Saved Payment Cards)



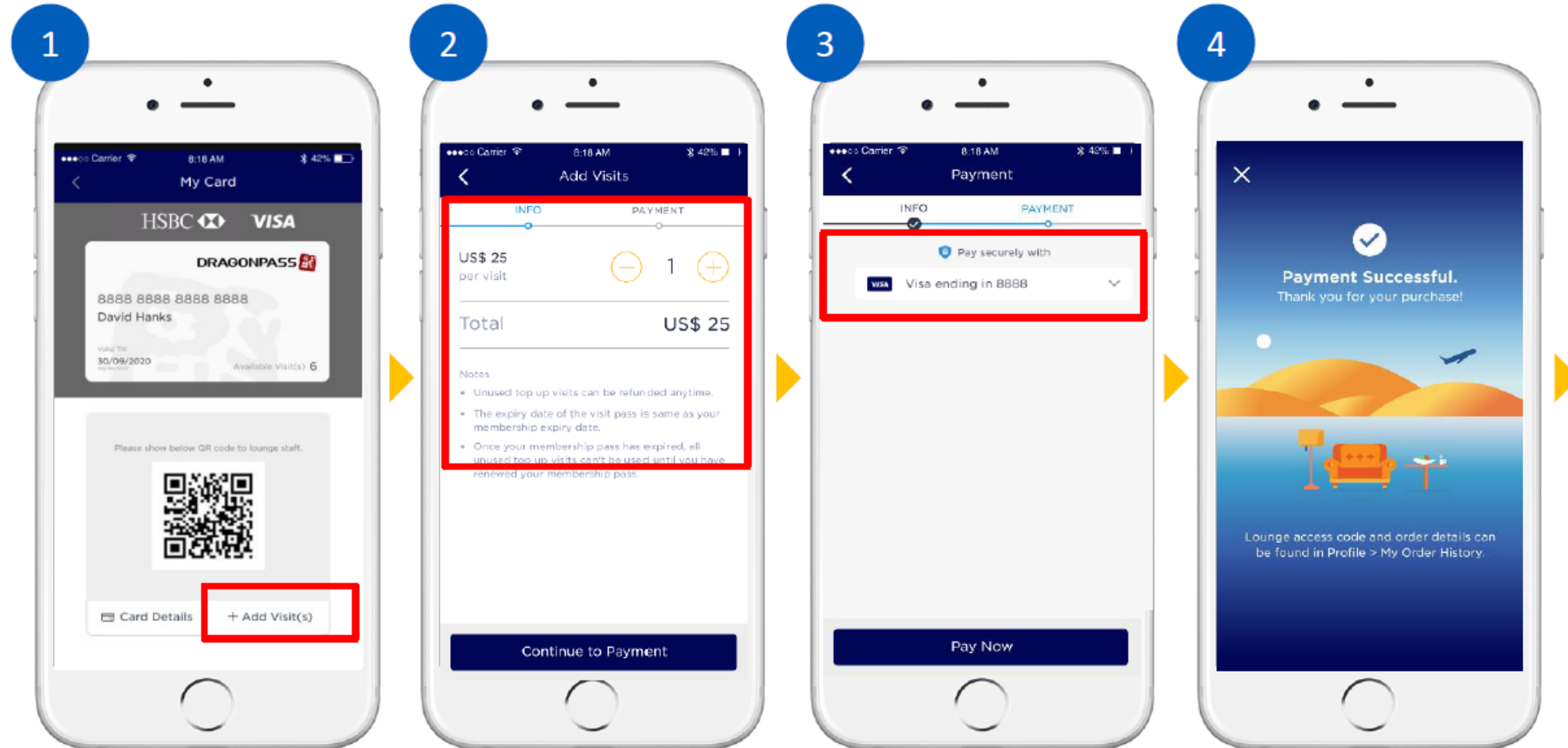
User to click on
"Add visit"

User to select the
number of visits they
would like to add

User to insert their Visa
payment card details
and also can choose to
save this card for future
payment

Payment is successful

Add Visits (Using Saved Payment Cards)



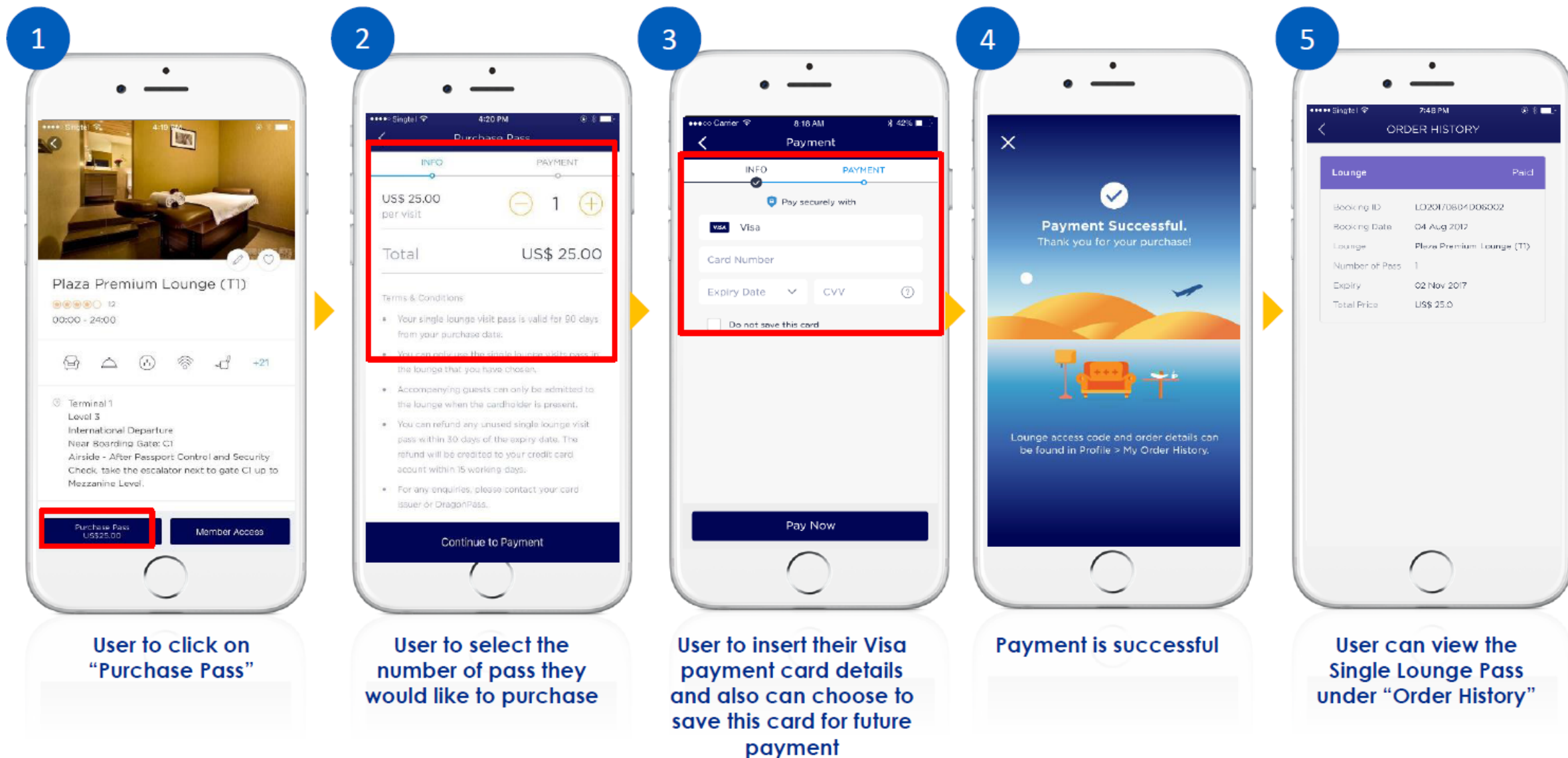
User to click on
“Purchase Pass”

User to select the
number of visits they
would like to add

User can choose the
payment card they
have saved previously
for payment

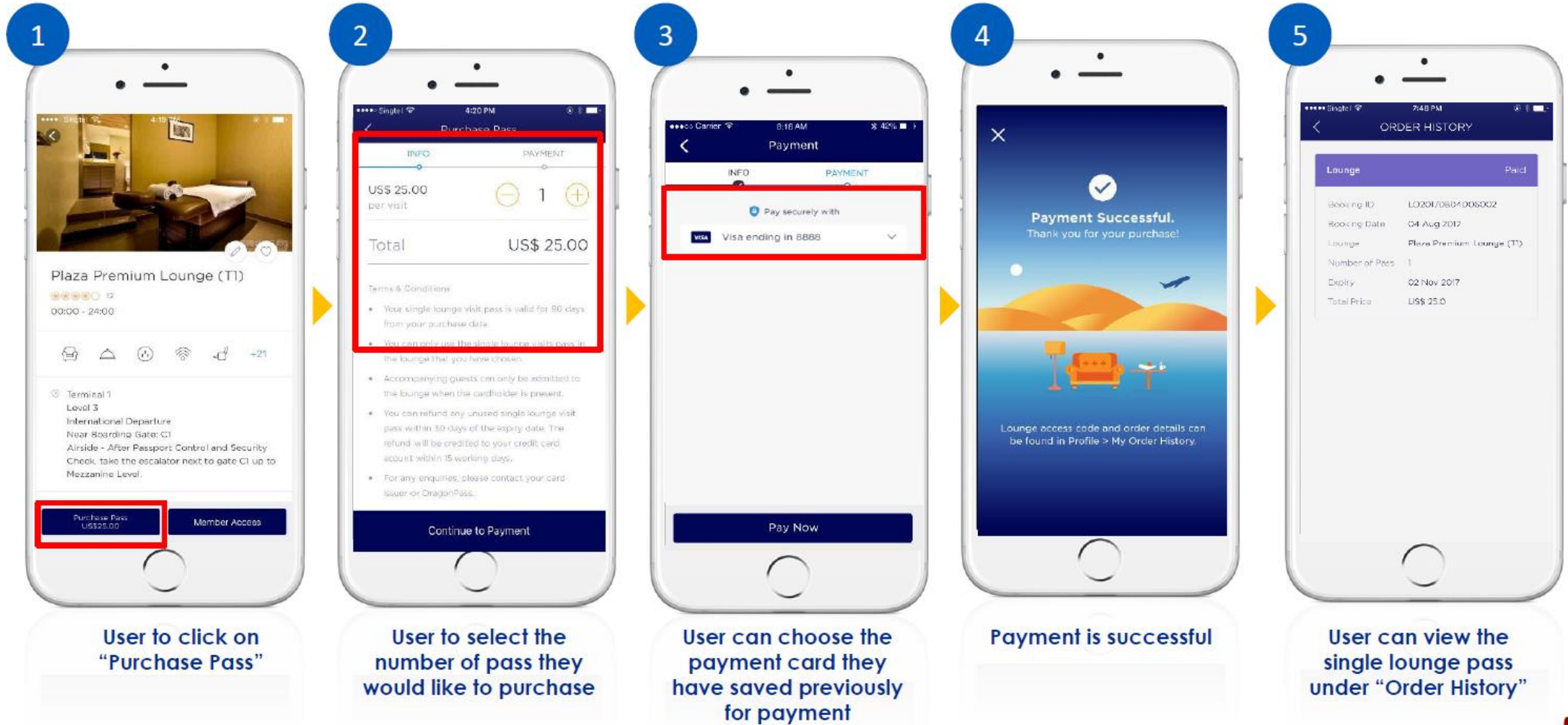
Payment is successful

Purchase Single Lounge Pass (Without Saved Payment Cards)



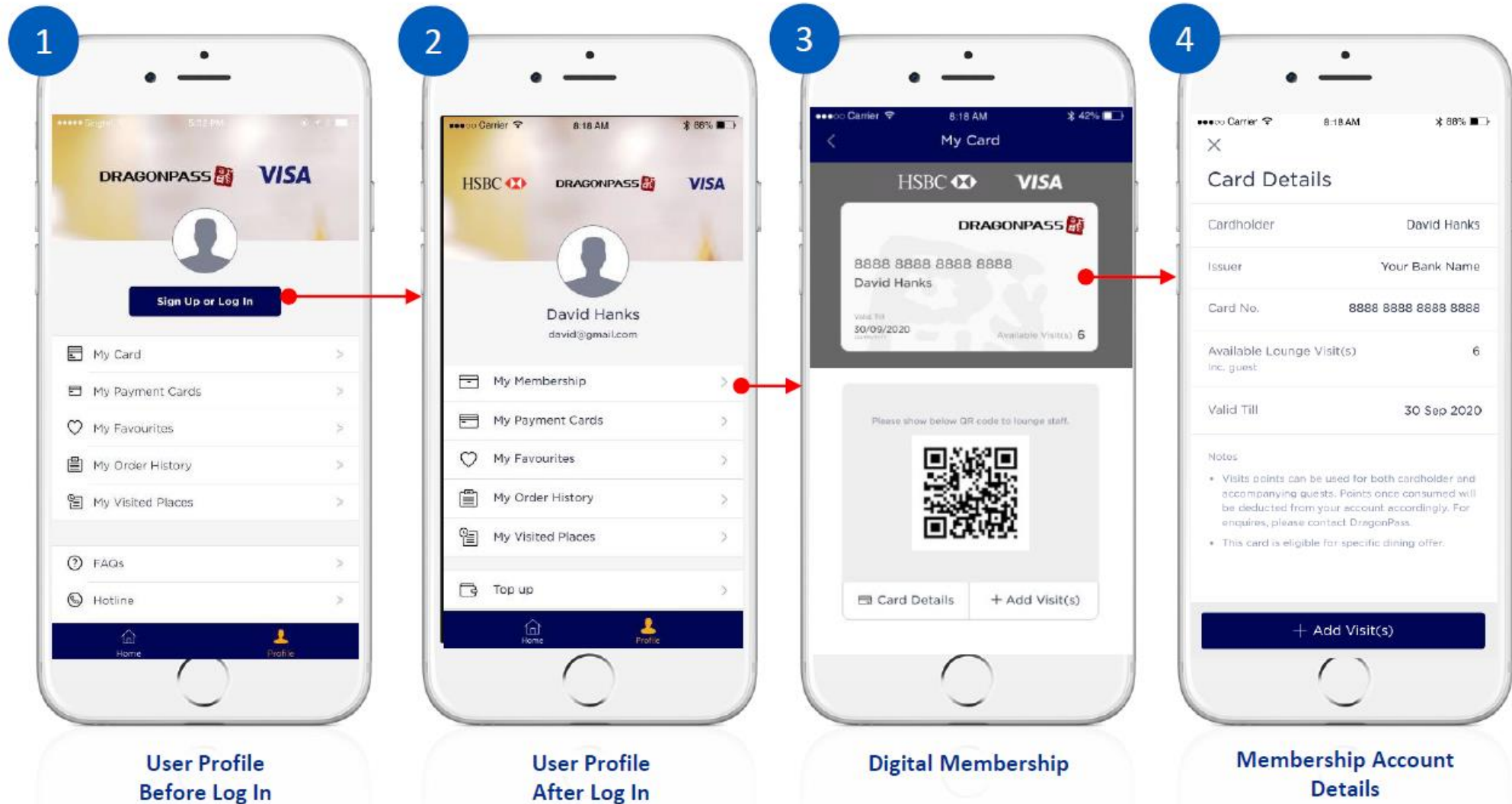
Note: The single lounge pass allows to access the particular lounge only on your purchase

Purchase Single Lounge Pass (Using Saved Payment Cards)



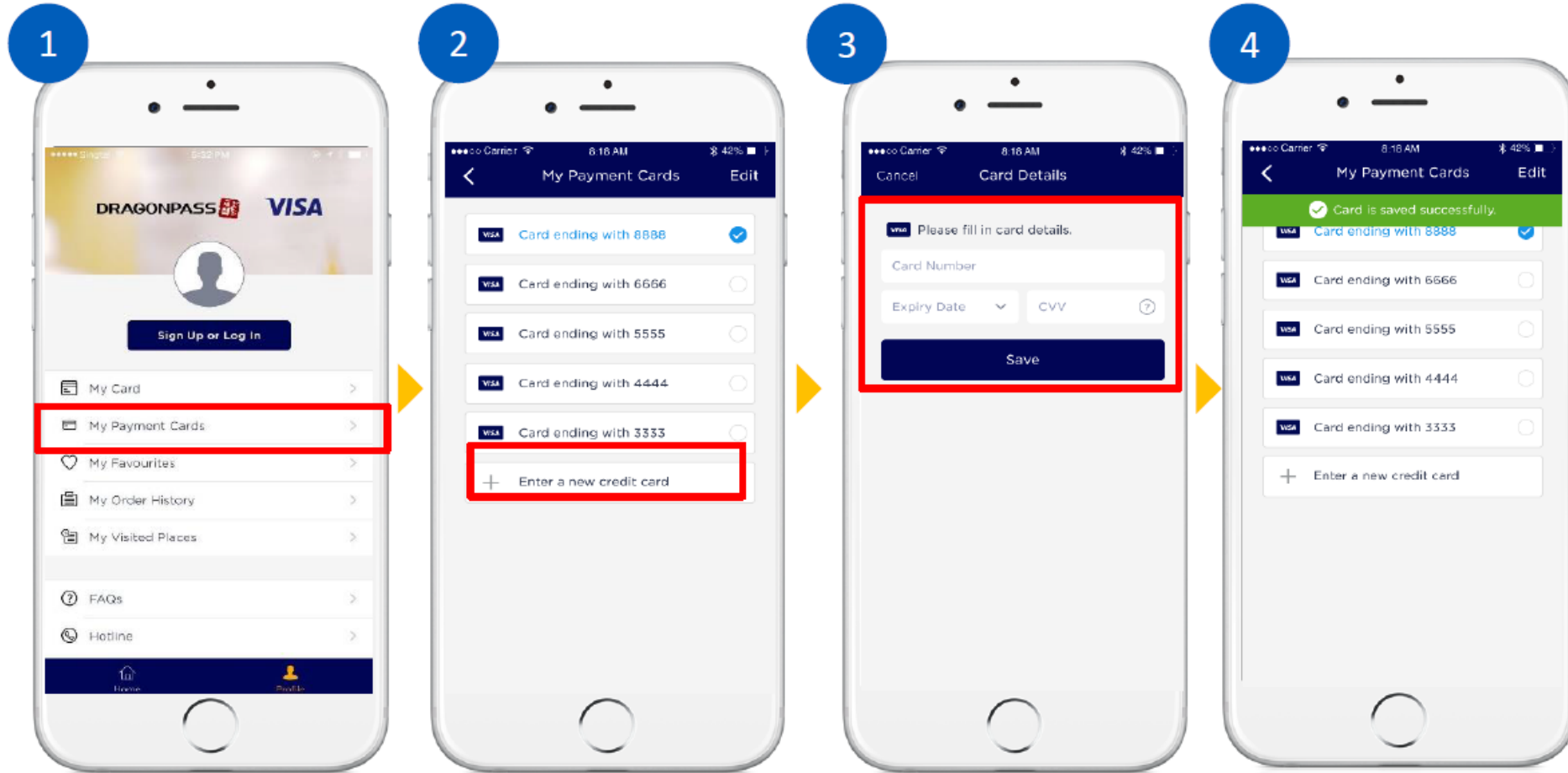
Note: The single lounge pass allows to access the particular lounge only on your purchase

Digital Account Management

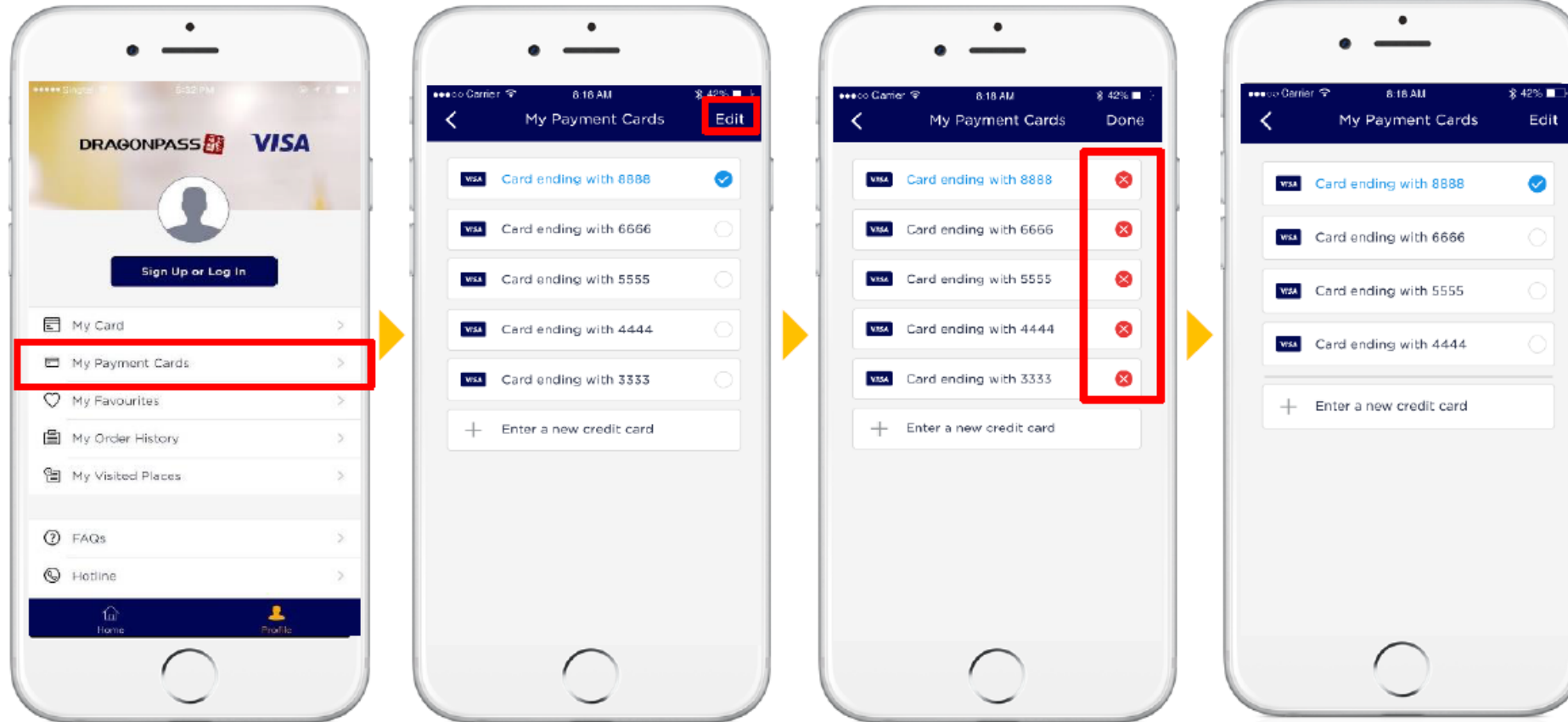


Note: Screenshots and screen flows are for illustration purpose only.

Card on File Management (Add new payment card)



Card on File Management (Remove saved payment card)



User click on "My Payment Cards"

User click on "Edit"

User to click on the "X" button to remove the card that he doesn't want to use anymore

Card is removed from the account

Reset Password for Registered DragonPass Membership Account

