

HSBC Personal Line of Credit Auto Top-up Frequently Asked Questions

What is HSBC Personal Line of Credit Auto Top-up?

It is a feature offered to HSBC Personal Line of Credit customers with existing HSBC Current/Savings account holders, to provide convenience by topping up their HSBC Current/Savings to facilitate debit transactions.

Is there any fees charged for each Top-up?

This feature is absolutely free.

How can I apply for Personal Line of Credit Auto Top-up?

Sign up for the feature on the enclosed form.

I do not have a HSBC Current/Savings account. Can I apply?

This will only benefit HSBC Current/Savings account.

When will the top-up take place?

The top-up will be triggered at 6am every processing day.

How much can I top up?

The top-up amount is predetermined by you, subject to available credit limit of your HSBC Personal Line of Credit.

What happens if I do not have sufficient funds on my HSBC Personal Line of Credit?

In the event that the available credit limit on your HSBC Personal Line of Credit is less than the minimum threshold set, all available credit limit will be swept to give you the highest possible balance on your HSBC Current/Savings account.

How can I terminate my HSBC Personal Line of Credit Auto Top-up?

You may do so by filling up the HSBC Personal Line of Credit Auto Top-up Termination form. The form can be found here.