

FAQ for Personal Line of Credit Instalment Plan (PIP)

– General

1. **What is HSBC Personal Line of Credit Instalment Plan (PIP)?**

It is a feature of HSBC Personal Line of Credit, where you are able to apply for an instalment loan with your existing credit limit with Personal Line of Credit.

2. **How is HSBC Personal Line of Credit Instalment Plan different from HSBC Personal Instalment Loan?**

HSBC Personal Line of Credit Instalment Plan is drawing down from your existing granted credit limit, and as you repay, your credit limit gets reinstated. Application for PIP is easier, as no supporting documents are required. For HSBC Personal Instalment Loan, it is a freshly granted loan amount, and the loan amount will not be reinstated. Supporting documents are required for application of HSBC Personal Loan.

3. **I have an existing joint PLOC account. Can I apply for PIP?**

No, you can only apply for PIP with your existing PLOC account in sole name.

4. **Can I convert my existing outstanding balances into instalment?**

No, we do not offer this feature at this present moment.

5. **How can I apply for PIP?**

You may sign up for Personal Line of Credit Instalment Plan via the following channels:

- By applying at [HSBC website](#)
- By calling our 24 hour customer service hotline on 1800-HSBC-NOW (4722 669) in Singapore or (65) 6-HSBC NOW (4722 669) from overseas
- By applying at any HSBC branches

6. **How many years can I borrow for?**

You may apply for tenors between 1 and 7 years if you are a salaried employee, otherwise, up to 5 years. If you are a foreigner, the loan tenor will be capped at the expiry of your Employment Pass.

7. **How many Instalment Plans can I take up?**

You may take up to 5 Instalment Plans, as long as you have available credit limit.

8. **After applying for Personal Line of Credit Instalment Plan, what can I expect?**

An approval letter for your HSBC Personal Line of Credit Instalment Plan will be sent to your mailing address within 5 working days.

The approved loan amount will be disbursed to the designated account you have indicated in the application form.

9. **What can I do with the remaining credit limit in the Personal Line of Credit account?**

You have the flexibility to use the available credit limit (up to 95%) to take up another HSBC Personal Line of Credit Instalment Plan, or you can use the available credit limit to make withdrawals using your Personal Line of Credit Debit Card and chequebook, or take up a Balance Transfer.

– Eligibility and Requirements

10. **Am I eligible to apply?**

You will be eligible to apply if you have an existing Personal Line of Credit with good credit standing, and available



Credit Limit.

11. What are the documents required to apply?

You will only need to fill up the Personal Line of Credit Instalment Plan application form, no other supporting document is required.

– Credit Limit

12. What is the minimum loan amount that I can apply for?

The minimum loan amount is S\$1,000

13. What is the maximum loan amount that I can apply for?

The maximum loan amount will be 90% of your available credit limit, or 95% of your available credit limit if you are a Premier customer, or an amount HSBC may in its discretion determine.

– Interest

14. What is the interest rate of HSBC's Personal Line of Credit Instalment Plan?

The interest rate offered for your HSBC Personal Line of Credit Instalment Plan will be communicated through Short Message Service ("SMS") to your registered mobile number with the Bank.

The final interest rate offered will be based on your personal credit profile. Therefore, it may differ from the published rate and the rate offered to other borrowers. For such instances, you will need to reply 'Y' to proceed with the application.

15. How is the interest calculated on my Instalment Plan?

Interest will be charged using the reducing balance method, and at daily rest on 365 days per year basis. The applicable interest rate will be stated on the notification letter to be sent to you.

– Loan Application Status

16. How will I know if my Personal Line of Credit Instalment Plan has been approved?

You will receive a notification letter via post to your address informing you of your loan details such as loan amount, interest rate, loan tenor, monthly installment amount and repayment account number. You will also receive a notification letter if your application is not successful.

17. How can I access the funds drawn in Instalment Plan?

Once your Personal Line of Credit Instalment Plan application is approved, we will disburse the loan proceeds to your designated account you have indicated on the application form.

– Repayment

18. How do I know what is my monthly instalment amount?

The monthly instalment amount will be stated on the notification letter sent to you.

19. When will the monthly instalment be charged?

The monthly instalment will be the statement date of your HSBC Personal Line of Credit. In general, if your loan is approved 5 days or lesser from your statement date, your first repayment due will fall on the upcoming statement. If your loan is approved beyond 5 days from statement date, your first repayment will fall on the statement date of the subsequent month.



20. **How do I make monthly repayment?**

Your monthly instalment will be posted to your HSBC Personal Line of Credit on your statement date. You have up to the due date to make payment. You can make repayments by crediting funds into your Personal Line of Credit account

21. **What happens if I do not make repayment by the due date of my HSBC Personal Line of Credit?**

If you do not make repayment by the due date, the monthly instalment will be subjected to the prevailing interest rates from the day it is charged. It will be billed together on your interest charged date, typically on the 24th of every month. In addition, you will also incur a late payment fee.

22. **I have an existing Balance Transfer, and I made some withdrawals from the ATM and I have a monthly instalment charged on the amount. How will the payment be apportioned?**

The repayment will be made on the following priority:

- i. Any monthly instalments,
- ii. any debit amounts that are being charged on prevailing rates (including fees and charges), followed by
- iii. any debit amounts on balance transfer.

– **Redemption**

23. **I do not need the loan anymore. How do I redeem my Instalment Plan?**

You will need to send us the completed “HSBC Personal Line of Credit – Instalment Plan Full Repayment Form” 30 days in advance to redeem the loan.

24. **Is there any early repayment fee?**

Yes, there is an early repayment fee should you wish to redeem the instalment plan. Please refer to our “Fees and charges” information, which is available on our website.