

FAQs

Key changes are:

- “HSBC Jade Passport” will be renamed to “HSBC Premier Elite Passport”.
- HSBC Jade Centres will be changed to HSBC Wealth Centres.
- HSBC Jade website will be replaced with HSBC Premier website.
- HSBC Jade hotline will retain the same hotline number (1800 227 8880/+65 6227 8880) and be greeted with new voice recording.
- There is no impact to your existing HSBC Premier Account, debit card and other product holdings.
- Your banking relationship will continue to be governed by HSBC Premier terms and conditions. Visit www.hsbc.com.sg/premier for Premier terms and conditions.

1. What will happen to my HSBC Jade Passport status after being renamed HSBC Premier Elite Passport?

There will be no impact with this change. Products and services you are enjoying now will continue per normal.

2. What else should I expect?

Relationship Manager

There is no change or impact to your relationship manager.

HSBC Wealth Specialist Teams

There is no change or impact to your HSBC wealth specialists team.

Account Type

There is no change or impact to your account type

Debit Card

There is no change or impact to your debit card.

Existing Wealth Product Holdings

Any existing wealth products you are holding now will not be impacted. Any new purchases or new transactions, prevailing preferential pricing you are enjoying now under HSBC Jade Passport will continue to apply under Premier Elite Passport.

Suite of Wealth Products offered:

	HSBC Jade Passport	HSBC Premier Elite Passport
Unit Trusts	✓	Continue to enjoy
Bonds	✓	
Structured Products	✓ (Accredited Investor)	
Securities	✓	
FX	✓	
DCP	✓	
Wealth Insights	✓ Insights Hub	
Investment Financing	✓	
Legacy Planning	(For eligible investments with exclusive and our best pricing for HSBC Jade)	

Existing Loans Product Holdings

There will be no change and impact to your existing loan holdings. New applications will be subjected to prevailing preferential interest rates of HSBC Premier with Premier Elite service.

Existing Credit Card (HSBC Visa Infinite / HSBC Premier Mastercard®)

If you are holding an HSBC Visa Infinite card and/or HSBC Premier Mastercard, there will be no change to card benefits if your status changes to HSBC Premier Elite Passport. There will be no change to other credit cards.

No change to Tariffs

Please visit www.hsbc.com.sg/fees for fees and charges.

Family Banking by HSBC Premier

As an HSBC customer enjoying Premier Elite Passport status, you can sponsor your spouse and up to three children (12 to 30 years old) for HSBC Premier. They will enjoy HSBC Premier benefits and privileges, including an account in their sole name, wealth management solutions and a dedicated family Relationship Manager without having to maintain any minimum Total Relationship Balance.

Children aged between 12 to 17 years old may only apply for a joint HSBC Everyday Global Account/ HSBC Statement Savings Account with their parent or legal guardian and will not be able to enjoy Premier status in another country/region.

All information is correct at the time of printing.