

Annex 1: List of Participating Hospitals

For further details on the privileges that can be enjoyed in Malaysia, China, Hong Kong and India by HSBC Premier and Premier Elite clients, please contact the 24/7 HSBC Premier Health Concierge:

- Call: +65 6812 3389
- WhatsApp: +65 8983 1663
- Email: HSBCPremier@ihhhealthcare.com

SHANGHAI, CHINA			
S/N	Hospital	City	Address
1	Parkway Shanghai Hospital	Shanghai	No.1172 Jile Road, Minhang District, Shanghai
HONG KONG			
S/N	Hospital	City	Address
1	Gleneagles Hospital Hong Kong	Hong Kong	1 Nam Fung Path, Wong Chuk Hang, Hong Kong
MALAYSIA			
S/N	Hospital	City	Address
1	Prince Court Medical Centre	Kuala Lumpur	39, Jalan Kia Peng, 50450 Kuala Lumpur
INDIA			
S/N	Hospital Name	City	Address
DELHI NCR			
1	Fortis Memorial Research Institute, Gurgaon	Gurugram, NCR	Sector - 44, Opposite HUDA City Centre, Gurgaon, Haryana 122002
2	Fortis Hospital Manesar	Manesar	Plot No. 2, Sector 5, Imt Manesar
3	Fortis Escorts Heart Institute, Okhla Road	New Delhi	Okhla Road, Opp Holy Family Hospital, New Delhi, Delhi 110025
4	Fortis Flt. Lt. Rajan Dhall Hospital, Vasant Kunj	New Delhi	Sector B, Pocket 1, Aruna Asaf Ali Marg, Vasant Kunj, New Delhi - 110070
5	Fortis Hospital, Noida	Noida, NCR	B-22, Sector 62, Gautam Buddha Nagar, Noida, Uttar Pradesh 201301
6	Fortis Hospital, Greater Noida	Greater Noida, NCR	Block D, Industrial Area, Surajpur Site 4, Greater Noida, Uttar Pradesh
Rajasthan			
7	Fortis Escorts Hospital, Jaipur	Jaipur	Jawaharlal Nehru Marg, Malviya Nagar, Jaipur, Rajasthan 302017
Punjab			
8	Fortis Hospital, Mohali	Mohali, Punjab	Sector 62, Phase - VIII, Mohali - 160062, Punjab
West Bengal, Kolkata			
9	Fortis Hospital Anandapur, Kolkata	Kolkata	730, Anandapur, E.M. Bypass Road, Kolkata, West Bengal 700107
Maharashtra, Mumbai			
10	Fortis Hospitals Limited, Mulund	Mumbai, Maharashtra	Mulund Goregaon Link Road, Mulund-West, Mumbai, Maharashtra 400078
11	S. L. Raheja Hospital, Mahim	Mumbai, Maharashtra	Raheja Rugnalaya Marg, Mahim West, Mumbai, Maharashtra 400016
Karnataka, Bengaluru			
12	Fortis Hospital, Bannerghatta Road	Bengaluru	154/9, Bannerghatta Road, Opposite IIM-B, Bengaluru, Karnataka 560076
13	Fortis Hospital, Cunningham Road	Bengaluru	14, Cunningham Road, Bangalore - 560052, Karnataka
14	Fortis Hospital, Nagarbhavi	Bengaluru	23, 80ft Road, Guru Krupa Layout, Nagarbhavi 2nd Stage, Bengaluru, Karnataka 560072
15	Fortis Hospital, Rajajinagar	Bengaluru	111, West of Chord Road, Opp Rajajinagar, 1st Block Junction, Bengaluru, Karnataka 560086
16	Gleneagles BGS Hospitals	Bangalore	#67, Uttarahalli Main Road, Sunkalpalya, Kengeri, Bangalore - 560060
Telangana, Hyderabad			
17	Gleneagles Hospitals	Hyderabad	6-7-1040/124, lakadi ka pool, Hyderabad, Telengana-500004
18	Gleneagles Aware Hospitals	Hyderabad	08-16-01, Near Sagar Road, Saroornagar, LB Nagar, Hyderabad, Telengana -500035
Tamil Nadu, Chennai			
19	Gleneagles Hospitals	Chennai	No 439, Cheran Nagar, sholinganallur, chennai-600100

Annex 2: HSBC Premier Health & Wellness Privileges (Applicable in Singapore)
Summary of benefits

Category	Benefit	HSBC Premier	HSBC Premier Elite	Healthcare Provider
Priority Access	Dedicated 24/7 health concierge for medical enquiries or appointment booking across Singapore, Malaysia, Hong Kong, China and India	Yes	Yes	IHH Healthcare hospitals or its affiliate healthcare providers including Parkway Shenton clinics (please refer to the following pages for healthcare provider of each service)
	Access to over 45,000 clinicians and healthcare professionals at IHH Healthcare hospitals in Singapore, Malaysia, Hong Kong, China and India	Yes	Yes. With bed assignment within 1 hour of admission (subject to local country's specific requirements and medical emergencies)	
	Wellness Hamper	Singapore only	Singapore, Malaysia and India	
Preventive Care	Partner Privileges: 'HSBC Premier Health Screening' Packages	Yes	Yes	
	Partner Privileges: Traditional Chinese Medicine / Physiotherapy / Specialists /Dental Services/Chiropractic Services/Diagnostic tests/Home care/ Mental Wellness and more	Yes	Yes	
	Redemption of General Practitioner in-person consultation*	2x / year	4x / year	
	Redemption of Flu Vaccination*	1x / year	2x / year	
	Redemption of comprehensive eye screening*	1x / year	1x / year	
Healthy Longevity	6-month access to 'Parkway Shenton Health' lifestyle app from 11 May 2026 till 10 November 2026 (compatible	Yes	Yes	

	with Apple Watch, Samsung devices etc.)			
	Partner Rate: Medi-wellness services at R17 Centre by Raffles Medical Group	Yes	Yes	R17 Centre by Raffles Medical Group

- * For the redemption of the GP consultations, Flu vaccinations, and Eye screening, HSBC Premier clients need to
1. have registered with the HSBC Premier Health Concierge / Parkway Shenton Health app to be enrolled for the HSBC Premier Health Benefits
 2. Contact HSBC Premier Health Concierge 1 day in advance for the redemption.

Launch Campaign

Period of Campaign	Mechanic	Terms and conditions
11 May 2026 – 10 August 2026	HSBC Premier clients can access healthcare services, including health screening options, through the Parkway Shenton Health app. The 1 st 50 clients to download the Parkway Shenton app will receive a welcome gift.	<ol style="list-style-type: none"> 1. Only available for the first 50 HSBC Premier/Premier Elite members who download and signup for the Parkway Shenton Health App 2. Offer is valid for HSBC Premier and Premier Elite customers residing in Singapore. 3. Offer is only valid when qualified HSBC Premier or HSBC Premier Elite clients quote 'HSBC Premier Health Benefit code' that has been sent to them via email 4. IHH Healthcare reserves the right to amend terms and conditions without notice.

Period of Campaign	Mechanic	Terms and conditions
11 May 2026 – 10 August 2026	1 st 50 HSBC Premier clients who successfully contact R17 Centre, register and are verified via Call or WhatsApp at +65 6311 2080 can qualify to redeem a medi-wellness service (worth \$250).	<ol style="list-style-type: none"> 1. Gifts are while stocks last 2. Offer is valid for HSBC Premier and Premier Elite customers residing in Singapore. 3. Offer is only valid when qualified HSBC Premier or HSBC Premier Elite clients quote 'HSBC Premier Health Benefit code' that has been sent to them via email 4. Services is only available at R17 Centre. 585 North Bridge Road, Level 17 Raffles Specialist Centre, Singapore 188770. 5. Advanced appointment is required. 6. Raffles Medical Group reserves the right to amend terms and conditions without notice.

Details of benefits offered by IHH Healthcare / Parkway Shenton in Singapore

All prices listed are subject to taxes unless otherwise stated. Rates are accurate as of 11 May 2026. Please contact HSBC Premier Health Concierge to enquire on the latest rates. IHH Healthcare and its affiliates have the right to amend any terms and conditions without prior notice.

All payments shall be made to IHH Healthcare or its affiliates clinics.

To access these benefits, please contact 24/7 HSBC Premier Health Concierge (in partnership with IHH Healthcare):

- Call: +65 6812 3389
- WhatsApp: +65 8983 1663
- Email: HSBCPremier@ihhhealthcare.com

	Item	Feature	Details	Offering	Price
1	24/7 Health Concierge – HSBC Premier Health Concierge by IHH Healthcare	<p>24/7 dedicated medical hotline, messaging service (WhatsApp), appointment booking, inpatient admission, second opinion recommendations, post treatment care & claims support.</p> <p>IHH's health concierge model supports overseas clients by providing personalised navigation, rapid access to specialists and priority coordination from pre-arrival to post-care.</p> <p><u>List of services</u></p> <ul style="list-style-type: none"> - End to end appointment management - Priority, discreet & secure care coordination - Fuss-free hospital admissions – professionally managed end to end - High touch hospitality inspired service 			-

		<ul style="list-style-type: none"> - Professional recommendations of treatment options & doctors. Through clinician-led personal guidance - Evacuation and repatriation assistance - Flight and accommodation arrangements, including airport transfers within Singapore only - Visa application and extensions within Singapore only - Multi-language translation/interpreter service within Singapore only - Post-care support <p><u>Partner Privileges for HSBC Premier Elite customers</u></p> <p>Singapore – in-patient admission</p> <ul style="list-style-type: none"> • Priority admission (1- hour turnaround subject to medical emergencies) • Bed upgrade (subject to availability) • Wellness hamper for in-patient stay • Parking or valet parking (For the entire duration of hospital stay, based on availability of lots and operating hours) • Bedside admission (requires prior arrangement of admission via HSBC Premier Health Concierge) • Provision of translation services • Available limousine service (self-pay) <p>Overseas – in-patient admission</p> <ul style="list-style-type: none"> • China/ Hong Kong: Hospital admission (1- hour turnaround for clients with Private Single and above room admissions only subject to medical emergencies) • India/Malaysia: Hospital admission (1- hour turnaround subject to medical emergencies) • India/Malaysia: Wellness hamper for in-patient stay 	
2	<p>HealthTech & Digital Wellness Enablement – ‘Parkway Shenton Health’ App</p>	<p>Parkway Shenton Health app automatically generates and delivers personalised health plans based on digital and biological health data, with the ability to integrate fitness programmes, meal plans and wellness services.</p> <p>App features:</p> <ul style="list-style-type: none"> • Wearables integration: Partnerships with leading devices (Apple Watch, Samsung devices etc.) on provider mobile app. • Able to sync daily activity, sleep and heart (health data) with Digital Wellness Dashboards • Weekly goals and tracking • Health coaching & support 	<p>1st 6 months from 11 May – 10 Nov 2026. Chargeable at \$20++/month thereafter, subject to changes from IHH Healthcare.</p> <p>**each enrollment will be on a 3-monthly basis</p>
3	<p>Primary Care Benefits by Parkway Shenton</p>	<p>In-person GP Consultations</p> <ul style="list-style-type: none"> • Redeem up to 2 GP consultations (worth \$35/consult) per year for HSBC Premier clients • Redeem up to 4 GP consultations (worth \$35/consult) per year for HSBC Premier Elite clients • Priority access with next-day appointments (weekdays only) for HSBC Premier Elite clients. Available for clients in Singapore and offshore clients in Singapore clinics. <p>Flu Vaccinations</p> <ul style="list-style-type: none"> • Redeem up to 1 Flu Vaccination (worth \$39.91) per year for HSBC Premier clients • Redeem up to 2 Flu Vaccination (worth \$39.91) per year for HSBC Premier clients <p>Comprehensive Eye Screening (Myopia / Glaucoma / Cataract / Degenerative Eye Tests)</p> <ul style="list-style-type: none"> • Redeem 1 assessment for HSBC Premier and HSBC Premier members per year 	

4	Primary Healthcare [Teleconsultation]	<ul style="list-style-type: none"> Access to Private GP/Specialist via video consultation or telephone call for medical advice, prescriptions and recommendations no limits on the per visit or no. of visit. Medicines are self-paid 	<u>Parkway Shenton</u> Monday to Friday 8.00am to 9.00pm Saturday and Sunday 8.00am to 1.00pm <u>Minmed</u> Monday to Friday 9.01pm to 7.59am Saturday and Sunday 8.00am to 1.00pm	\$10/consult • Excludes delivery and medication \$25/consult • Excludes delivery and medication
5	Primary Healthcare by IHH Healthcare and its affiliate partners	General Practitioner services Available at Parkway Shenton (24 clinics islandwide) and Minmed (30 Clinics islandwide)	In person GP consult Curated Specialist panel of over 260 Specialists by IHH Healthcare - Full examination and Consultation by Dentist - Scaling and Polishing - Stain Removal - Digital X-Ray - Topical Fluoride TCM Consultation for First time patients <ul style="list-style-type: none"> Valid for new patients only Valid with any medication taken or treatment done TCM Consultation + Acupuncture bundle- 1st trial <ul style="list-style-type: none"> New patients only Consult + Acupuncture (Subsequent session) <ul style="list-style-type: none"> Existing patients 	\$12/consult \$150/consult \$145/consult No charge \$58 nett \$65 nett

	<p>Physiotherapy and Occupational Therapy</p> <p>Parkway Rehab (7 Outpatient locations; 4 Hospital Locations)</p>	<p>45-60 min Physiotherapy session by Parkway Rehab. Includes all consultation, machines, modalities. Excludes supplies (e.g. tapes, exercise bands, gel, crutches etc).</p>	<p>\$230.00/consult</p>
	<p>Chiropractic services at Natrahea (7 clinics located islandwide)</p>	<p>Exclusive first-time rates for HSBC Premier Elite members.</p> <p>Subsequent consultation rates include:</p> <ul style="list-style-type: none"> -Chiropractic Adjustment (\$120) -Muscle Therapy (\$150) -X-ray - 5 view Full Spine (\$188) -Digital Posture Analysis 	<p>\$150.00</p>
	<p>Diagnostic tests like CT, MRI scans and blood tests at Parkway Lab and Medi-Rad</p>	<p>Diagnostic and Radiology suite of services offered by IHH Healthcare's dedicated team at Parkway Lab and Medi-Rad to provide a seamless experience for clients</p>	<p>Partner Privileges apply and subject to exclusions</p>
	<p>Home Care by Parkway Shenton</p>	<p>Doctor consultation (During office hours. Up to 60min)</p>	<p>\$ 247.71</p>
		<p>Doctor consultation (During after-office hours, weekends, public holidays. Up to 60min)</p>	<p>\$ 330.28</p>
		<p>Nurse consultation (During office hours. Up to 60min)</p>	<p>\$ 99.08</p>
		<p>Nurse consultation (During after-office hours, weekends, public holidays. Up to 60min)</p>	<p>\$ 140.37</p>
		<p>Additional procedures ranging from Wound dressing, Suture removal to 12 Lead ECG</p>	<p>From \$22.50 to \$45</p>

6	Mental Wellness by Intellect	Online and face to face mental Health Support programme covering access to educational content, digital wellness tools & one-on-one services	<p>Users who have signed up will be added to mailing list to receive regular communication and newsletters including access to 'Wellness Library' with one stop platform serves as a comprehensive resource library and mental health support, as well as lifestyle and health related articles covering holistic health topics.</p> <p>Webinars delivered by hired provider's team of professionals and broadcast to all users.</p> <p><u>Access</u></p> <ul style="list-style-type: none"> • Self-Guided Learning content via Intellect Proactive • Self-Assessment Tools via Intellect Proactive • Intellect 1:1 Behavioral Health Coaching (2 sessions) 	\$140/member/year	
			Self-assessment tools	For members only: Intellect 1:1 Behavioral Health Coaching	\$80/30min session
			<ul style="list-style-type: none"> • Mental health monitoring • Digital coaching • Access to clinical psychologist for immediate support • Remote therapy via tele-consult • Digital Coaching 	For members only: Intellect 1:1 Counselling/therapy	\$180/60min session
7	Signature Preventive Health Screening "HSBC Thrive" by Parkway Shenton	<p>HSBC Thrive Premier Health Screening</p> <ul style="list-style-type: none"> • Medical consultation • Clinical Examination • Body Composition Analysis • Eye • Bone/Joint • Diabetes • Thyroid • Haematological system • Cardiac • Respiratory[^] • Gastrointestinal Liver • Kidney • Cancer markers • Group A choice of 1: Spirometry, Tonometry, Retinal Photographer • Group B choice of 1: Ultrasound of Carotid Intima-Media Thickness / Thyroid / Abdomen / Hepatobiliary System (HBS) / Kidney / Prostate / Pelvis (Male) / Breast (Female) / Mammogram (Female)*/ Neurowyzer (Cognitive test) <p>[^]Chest X-ray (1 view) filmless – X-ray with report only, no media provided. For any request of media, additional charges will apply at the prevailing rates.</p> <p>*Patients with breast implants will incur additional charges for Mammogram. If patients decline to pay for the additional</p>	\$ 498.00		

		charge, the Mammogram will not be conducted and no refund will be given		
		HSBC Thrive Premier Elite Health Screening On top of entitlements in HSBC Thrive Premier Health Screening, clients can choose 3 instead of 1 Ultrasound scan under Group B.	\$ 698.00	
8	Wellness Packages at IHH Healthcare (Parkway Shenton)	Health screening packages, early disease detection through screening and intervention programmes and other wellness initiatives.	<p>~ Screen Classic (Male)</p> <p>~ Screen Classic (Female)</p> <p>~ Screen Elite (Male)</p> <p>~ Screen Elite (Female)</p> <p>~ Screen Exclusive (Male)</p> <p>~ Screen Exclusive (Female)</p> <p>~ Screen Signature (Male)</p> <p>~ Screen Signature (Female)</p> <p>~ Screen Premier (Male)</p> <p>~ Screen Premier (Female)</p> <p>~ Screen Prestige (Male)</p> <p>~ Screen Prestige (Female)</p> <p>~ Screen Excelsior (Male)</p> <p>~ Screen Excelsior (Female)</p> <p>~ O&G Specialist Ladies Wellness</p> <p>Comprehensive Eye Screening (Myopia / Glaucoma / Cataract / Degenerative Eye Tests)</p>	<p>Partner Privileges starting from \$430. Please contact the HSBC Premier Health Concierge for more information</p> <p>Contact HSBC Premier Health Concierge to ask for partner privileges</p> <p>- Once a year assessment for HSBC Premier and Premier Elite members</p>

	IHH Healthcare (Parkway Medicentre)		Tailored weight management program with Full Body composition analysis Redeem a (DEXA) full body composition analysis for HSBC Premier and Premier Elite members who sign up for the programme	Weight Management Programme at Prevailing walk in rate of \$136.00
	Minmed		Pre-LASIK assessment + Eye Specialist Consultation, with preferential LASIK rates	\$ 18.00
			1st Eye Specialist Consultation	\$ 126.00
			Ella (Male / Female)	Partner Privileges starting from \$320. Please contact the HSBC Premier Health Concierge for more information.
			Flo (Male / Female)	
			Gwen (Male / Female)	
			Hayley (Male / Female)	
			Ivy (Male / Female)	
			Kate (Male / Female)	
			Leah (Male / Female)	
	Mae (Male / Female)			
9	Longevity, Aesthetic and holistic wellness at Parkway Shenton	Anti-aging, regenerative medicine and more	Pigment Laser (Ala Carte)	Partner Privileges starting from \$25. Please contact the HSBC Premier Health Concierge for more information.
		HIFU (Face)		
		HIFU (Face + Neck)		
		RF Microneedling + Laser (Ala Carte)		
		Tattoo Removal (Small) 5x5cm		
		Tattoo Removal (Medium) 10cmx10cm		
		Tattoo Removal (Large)		
		Botox (Ala Carte Per Unit)		
		Dysport (Ala Carte- 300 units)		
		Dysport (Ala Carte - 500 units)		

		Profilo (Ala Carte)	
		Rejuran I / S (1 syringe)	
		Rejuran HB Plus (Ala Carte)	
		Juvelook Skinbooster (Ala Carte) (With Injector Gun)	
		Hair Rejuvenation (Aesthetics Doctor (Injector Gun))(First Timers)	
		Hair Rejuvenation (Therapist Microneedling) (First Timers)	
		Rejuran Skinbooster / Tone-up Booster (Ala Carte) (With M Pen)	
		Single dot HIFU/RF (by Therapist)	
		MediFacial (Express)	
		MediFacial (Hydration/Acne)	
		MediFacial (Rejuvenation)	
		Chemical Peel	
		Cosmelan Peel	
		NutriReady™ & LifeReady™	\$1,010.00
		CardiacReady™	\$ 590.00
		MammoReady™	\$ 590.00
		Lucence Multi-Cancer Screening	\$600.00 to \$3,668.81
		Lucence CardioHemeRISK™	\$2,385.32
		Gut Microbiome Test	\$366.97
		Belun Sleep Study	\$ 300.00
	Longevity and wellness at Parkway Shenton Executive Health Screening Centre		

Details of benefits offered by Raffles Medical Group in Singapore

To find out about the healthy longevity assessments, medi-wellness services, and partner privileges at R17 (Raffles Medical Group), please contact R17 Centre

- Call: +65 6311 2080
- WhatsApp: +65 8093 1557
- Email: r17@rafflesmedical.com
- Opening hours: Monday to Friday (excluding public holidays): 8:00am-5:30pm; Saturday: 8:00am-1:00pm

All payments shall be made to Raffles Medical Group or its affiliates clinics.

If HSBC customer is deemed to be unsuitable to undergo the medi-wellness interventions, Raffles Medical Group shall recommend and replace the intervention with an appropriate intervention based on the availability and market value of the original intervention in the package.

Raffles Medical Group and its affiliates have the right to amend any terms and conditions without prior notice.