

## HSBC Bank (Singapore) Limited

### Transaction Alert Service Form

#### Personal Particulars

Full Name \_\_\_\_\_

NRIC / Passport no. \_\_\_\_\_

#### Change of Transaction Alert Threshold

(note: these alerts are mandatory and opting out is not allowed)

SMS/Push Notification (App)/Email - I wish to amend the alert(s) for the following product:

	Preferred threshold amount (Default threshold amount is SGD500)
All of my credit card account(s) - includes main and supplementary credit card(s) where applicable	_____
	Preferred threshold amount (Default threshold amount is SGD100)
All of my debit card(s) and/or personal deposit account(s)/personal line of credit accounts).	_____

#### Important notes:

- Transaction alerts notify you of important banking activities, such as payments. You will not be able to opt out of transaction alerts. An alert will be sent for each approved transaction equal or greater than the alert threshold.
- You can customise the thresholds for SMS / push notification (App) / email alerts. Please enter your preferred threshold amount(s) in the relevant field(s) above. If no preferred threshold amount is entered, alerts will be sent based on the default threshold amount.
- If you had chosen not to receive SMS and/or email alerts for any product(s) previously and wish to start receiving such alerts, please enter your preferred threshold amount(s) in the relevant field(s) above.
- If you have activated push notifications, we will not send SMS alerts and your default alert mode will be through push notification and email.
- To turn on push notifications, logon to HSBC Singapore App, tap on Bell icon from Home page, click 'Turn on notifications' and then 'Allow' for notification.
- For changes made via this form, please allow up to 7 working days for your preferences to be updated.
- If you wish to update your contact details, you can (a) login to HSBC Singapore App or Online Banking, (b) update the Personal Particulars Form (available for download on our website) or (c) visit any of our branches.

#### Declaration

- I understand that incomplete forms will not be processed and that the pre-existing threshold settings will continue to apply.

#### Signature

SV

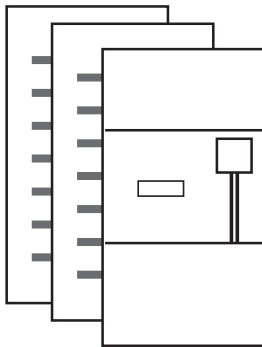
Date: \_\_\_\_\_

#### Data Privacy Policy

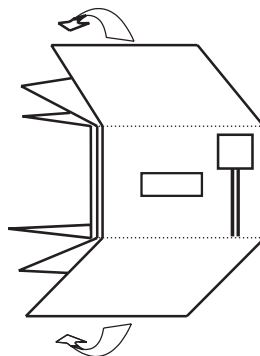
The personal data you are submitting is being collected for the purposes stated in HSBC's Data Privacy Policy, a copy of which may be found at <https://www.hsbc.com.sg/privacy-statement/>.

#### For Bank Use Only

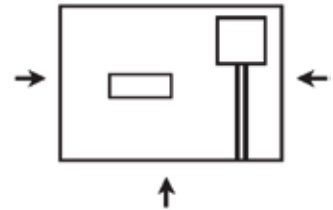
## How to use the Business Reply Envelope (BRE)



**a.** Fold along dotted lines.



**b.** Insert documents into business reply folder, folding inwards.



**c.** Seal along edges of folder with clear tape (do not staple). Drop sealed folder into post box.

fold here .....

**BUSINESS REPLY SERVICE  
PERMIT NO. 01259**



**HSBC Bank (Singapore) Limited**

SD – Banking Services

Account and Customer Maintenance

Robinson Road – P.O. Box 896

Singapore 901746

POSTAGE  
WILL BE PAID  
BY ADDRESSEE  
FOR POSTING IN  
SINGAPORE

CARDS/BKG 107

fold here .....

### Please note:

- Have you signed the form?