

We will be amending our fees and charges with effect from 12 June 2023.  
Please see below for the revised fees and charges.

No	Section	Fee	Current Rate	New Rate
1	General Services - All Accounts	Safe deposit box overdue charges (See Note 1 below)	Double the annual rental fee	S\$20
2	Deposit Account and Services	Over-the-counter transaction fees	S\$25 per transaction performed in branches for eFlexi account	N.A.
3	Deposit Account and Services	Replacement of Passbook	S\$50	S\$15
4	Deposit Account and Services	Commission in lieu of foreign exchange	1.5% handling commission (min. S\$50)	1.5% handling commission (min. S\$10)
5	HSBC Premier Privileges	Commission in lieu of foreign exchange	0.75% handling commission (min. S\$25)	0.75% handling commission (min. S\$10)
6	HSBC Premier (with Premier Elite service) Privileges	Commission in lieu of foreign exchange	0.75% handling commission (min. S\$25)	0.75% handling commission (min. S\$10)
7	General Services - All Accounts, Unsecured Loans, Secured Loans	Retrieval of account statements, loan statements and composite statements relating to deposit accounts, property loan and unsecured loan: Up to 3 years	Account and Composite Statement: S\$20 (S\$21.60 inclusive of GST) per statement  Property Loan Statement: S\$30 (S\$32.40 inclusive of GST) per statement  Unsecured Loan Statement: S\$20 (S\$21.60 inclusive of GST) per statement	S\$30 (S\$32.40 inclusive of GST) per statement
8	General Services - All Accounts, Unsecured Loans, Secured Loans	Retrieval of account statements, loan statements and composite statements relating to deposit accounts, property loan and unsecured loan: More than 3 years	Account and Composite Statement: S\$50 (S\$54.00 inclusive of GST) per statement  Property Loan Statement: S\$30 (S\$32.40 inclusive of GST) per statement  Unsecured Loan Statement: S\$20 (S\$21.60 inclusive of GST) per statement	S\$50 (S\$54.00 inclusive of GST) per statement

9	General Services - All Accounts	Document retrieval	S\$100 (S\$108 inclusive of GST)	Up to 3 years: S\$30 (S\$32.40 inclusive of GST) per document  More than 3 years: S\$50 (S\$54.00 inclusive of GST) per document
10	Unsecured Loans	Returned cheque fee - Due to technical reason	S\$10	S\$30
11	Unsecured Loans	Personal Line of Credit - Early account closure fee	S\$40	N.A.

Note:

1. The Conditions of Lease of Safe Deposit Locker (Sole Lessee / Joint Lessee) with the revised / new overdue charges will take effect on 12 June 2023. The new overdue charge will apply to all Safe Deposit Lockers with overdue charges.

Date: 8 May 2023