



Billing Organization and Bill Account Number

What should I enter for the 'Bill Account Number'?

Since the 'Bill Account Number' varies across different billing organizations, please refer to the table below for more details. Please use UPPERCASE for an alphanumeric bill account number, e.g. A12345B.

Credit Card

Billing Organization	Bill Account Number
AMEX Credit Card	Your 15-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
BANK of AMERICA Credit Card	Your 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
BOC Credit Card	Your 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
CIMB Credit Card	Your 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
CITIBANK Credit Card	Your 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
DBS Credit Card	Your 15 or 6-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
DINERS Credit Card	Your 14-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
ICBC Credit Card (RMB/SGD)	Your 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
MAYBANK Credit Card	Your 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
OCBC/OCBC PLUS Credit Card	Your 9 or 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
POSB Credit Card	Your 15 or 6-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
SCB Credit Card	Your 16-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)
UOB Credit Card	Your 15 or 6-digit credit card number. (Please note that a minimum payment of S\$5.00 is required.)



Town Council

Billing Organization	Bill Account Number
Ang Mo Kio Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Bishan Toa Payoh Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Chua Chu Kang Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
East Coast-Feng Shan Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Holland Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Jalan Besar Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Jurong-Clementi Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Marine Parade Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Pasir Ris Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Sembawang Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Tampines Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
Tanjong Pagar Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)
West Coast Town Council	Your 11-digit numeric account number. (Please note that a minimum payment of 1 month of the Service & Conservancy Charges [S&CC] is required.)



Other organizations

Billing Organization	Bill Account Number
AIA SINGAPORE PRIVATE LIMITED	Your policy number that is one single alphabet followed by 9 digits, e.g. A123456789.
AXA Insurance Singapore Pte Ltd	Your 8 alphanumeric or numeric policy number, e.g. P1234567, S1234567, Q1234567, HA123456, HB123456 or 12345678.
British Club	Your 5-digit membership number.
GENECO – Residential	Your 10-digit account number.
HSBC Insurance (S) Pte Ltd (Life) (e.g. Death, Endowment, etc)	Your 8-digit policy number.
Income Insurance Limited	Your 11-digit invoice number, e.g. 12345678901
Int'l Rice Research Institute Fund	Your name for identification purposes, without leaving any spaces in between eg JohnSmith
IRAS-Individual Income Tax (Inland Revenue Authority of Singapore)	For the payment of Individual Income Tax only. For instalment payments, please contact IRAS directly. You may wish to refer to your Payment Voucher for the contact details. The bill reference number# is as provided: A) NRIC (e.g. S1234567A); or B) FIN - Foreign ID No. (e.g. F1234567A); or C) Work Permit No. (e.g. 1234567890 where the space is removed); or D) ITR - Income Tax Reference (e.g. 12-1234567-A); or E) ASGD - Assigned ID (e.g. A1234567B). #Do note that the IRAS bill reference number is case sensitive. Please use upper case only.
IRAS-Other Taxes** (Corporate Tax, Goods and Services Tax and other taxes)	Your 14-digit payment slip number, e.g. 12345678901234.
IRAS-Property Tax**	Your 8 alphanumeric tax reference number, e.g. 1234567A.
KGI Fraser Securities Pte Ltd	Your 7-digit trading account number, e.g. 1234567.
M1 Limited	Your 9-digit account number, e.g. 123456789.
Singapore Telecommunication Ltd (Singtel) (Includes SingTel Mobile, SingTel Mobile Sales, SingTel Paging, SingNet, National Computer Systems, Telecom Equipment and SingTel Aeradio)	Your 8-digit account number, e.g. 12345678. (Please do NOT enter your contact number as your account number.)
SP Services	Your 10-digit bill account number as shown on your bill statement (Please note that a minimum payment of S\$10.00 is required.)
StarHub Ltd (Mobile/IDD/Digital Voice/Mobile Data/StarHub TV/MaxOnline/iMail)	Your Account Number (e.g. 1.xxxxxxxxA) with StarHub Ltd as displayed on the right hand corner of your bill.
Sunpage	Your 8-digit bill reference number, e.g. 12345678. (Please note that a minimum payment of S\$5.00 is required.)



Tanglin Trust School Ltd**	Your 6-digit invoice number, e.g. 123456.
Traffic Police**	Your 16-digit Notice Number / Reference Number.
United World College of S.E.Asia**	Your 4 to 8-digit invoice number followed by your 4 or 5-digit student admission reference, e.g.12341234, or 123456781234. If you are paying a registration or deposit fee, please enter 'RF' (for registrations) or 'DF' (for deposits) followed by the student's name, e.g. RFJohnSmith or DFJohnSmith.
UOB Kay Hian Pte Ltd	Your 7-digit trading account number, e.g.1234567.
ZONE 1511	Your 9-digit account number.

** Please note that for these billing organizations, you are required to use the invoice number as bill account number. You should input the invoice number with each new bill payment. Please do not place recurring bill payments to these billing organizations.

For merchants that do not allow me to input the "Bill Reference Number" at the ADD PAYEE screens, what should I do?

For the merchants e.g. IRAS-Other Taxes, the bill reference numbers will only be on a one-time basis, and thus will be different every issuance. We prevent setting up these bills as templates so that for subsequent payments, you will not retrieve the old templates and pay to a wrong billing account.

If you wish to pay these bills, simply proceed to ADD PAYEE (if you have not done so) and setup the payee with the billing organization name only. Next, proceed to "Pay Bills" or "Make Multiple Bills".

Billing Organization	Bill Account Number
IRAS-Other Taxes** (Property Tax, TV License fees, Corporate Tax, Goods and Services Tax and other taxes)	Your 14-digit payment slip number.