

Introducing the HSBC Singapore App

Skip the waiting time and use the HSBC Singapore App to get your everyday banking done quickly anytime anywhere!



Your Digital Directory

Navigate through this guide by tapping on any of the journeys below

- 1. Mobile Banking Registration
- 2. Local Transfers
- 3. Pay a Bill
- 4. PayNow Transfer
- 5. Scan & Pay
- 6. International Transfer
- 7. Foreign Exchange (FX)
- 8. Credit Card Activation
- 9. Credit Card Payment (HSBC Account Holders)

- 10. Digital Password Reset
- 11. Debit Card PIN Reset
- 12. Change of Phone
- 13. Update Phone Number and Email Address
- 14. Update of Address
- 15. Chat with Us
- 16. Place a new Time Deposit
- 17. View Your Investment Holdings
- 18. How to buy Unit Trusts





Step 1

Download the HSBC Singapore App from Apple App Store or Google Play Store.

Launch the HSBC Singapore App and accept the terms and conditions.

Tap here for the next screen















Step 3

Select 'No' to proceed.



To register for Online Banking, you'll need to be verified, after which you can then create your Online Banking profile and log on details	Step 4 Accept the Terms & Conditions then tap on 'Continue' to proceed
	Note: You can tap on the Terms & Conditions hyperlink to view it.
I accept the Terms & Conditions Continue	The second se









Step 5

- If you have Singpass: Select **'Continue'** to proceed with the journey.
- If you do not have Singpass: Select 'Verify with ID'.





Step 6.1

If you have selected **'Continue'** with Singpass, you can tap on the QR code to proceed to the Singpass mobile app.

Note: You will need to have the Singpass app downloaded to proceed.





Please give us a few deta Document type Please select Document number	ils about your ID	Step 6.2.1 If you've selected 'Verify with ID' , choose the corresponding ID document that matches wir the Bank records and enter
		your ID number for verificatior
Contir	nue	Tw



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Step 6.2.2

Capture a photo of your ID document (front and back for ID cards or the photo page for passports).











I	Create new log on details Create a unique username	
	 Username must be between 6 to 30 alphanumeric characters and can't be changed once set. Do not include sensitive/ confidential information for your username. 	
	Continue	Two)
	Q W E R T Y U I O P	I
	ASDFGHJKL	
	◆ Z X C V B N M ⊗	
	123 😂 space return	
	⊕ ⊈	



Create a username and password for your Online Banking account, then tap **'Continue'**.









Step 8

Select a Security Question, then tap on **'Continue'** to proceed.

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	Please create a new 6- digit PIN Enter your new PIN (2)	Si Ci	tep 10 reate a 6-digit Mobile PIN
		ar	nd re-enter it to confirm. ote: This Mobile PIN will be used
		fo er	r mobile app logins if you do not nable biometric login.









Step 11

Your Online Banking profile is now set up. Tap on 'Continue to log on' to proceed to HSBC Singapore App.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.





Step 1

Log in to your HSBC Singapore App and tap on '**Pay and transfer**'.



Tap here for the next screen















Step 3

Select the account to make your transfer from.















分 Home \triangleleft Previous screen ()Start of journey **Related** journeys PayNow Transfer () International Transfer









Amount		
5.00 SGD		
Account balance: 6,000.00 SGD		
Set a recurring transfer?		
Transfer date	I	
Today	1	
Transfer type		
FAST	\sim	
Payee reference (optional)		
Enter a payee reference		
	0/24	
Your reference (optional)		
Enter a reference		
Continue	0/24	0



8 a

- put relevant information.
- ap on 'Continue' once done.

e: You can choose to set as a rring transfer.

















This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.





Step 1

Log in to your HSBC Singapore App and tap on '**Pay and transfer**'.



Related journeys

🕼 Local Transfer

PayNow Transfer

Tap here for the next screen







Step 2 Tap on 'Pay a bill'.







Step 3

Select the account you'll like to pay the bill from.







	Choose a biller		
M	(+) Add a new biller		
C	A		
	ABB Power Electronics Repair service	>	
	В		
	B&P Engineer Becky	>	
	B&P Engineer 2 Bill	>	
	Bella Brand 123Bella	>	
	G		
	Great Eastern Life Robert's Insurance	>	

Step 4

Select the biller if you've saved them before. Otherwise, tap on **'Add a new biller'**.







1		ξA		Add	d a n	ew bi	iller	۲	Can	icel
Ma	АВ	B Po	wer E	Electro	onics					0
	An	tlabs							1	0
ļ	Ay	am B	rand							\circ
	AF	Pow	er							\circ
	Ali	ce Er	nergy							\circ
	1	2	3	4	5	6	7	8	9	0
	-	1	:	;	()	\$	&	@	"
	#+=			,	1	?	!	'		$\langle \times \rangle$
	4	ABC			spa	ace			retu	rn
	6								Q	<u>ب</u>

Step 5

If you've selected **'Add a new biller'**, tap on the biller you'll like to pay to.





ABB P	ower Electronics	Cancer	
Biller type			
Credit Line		~	
Account number			
143-34938-343			
Account name			
Non-HSBC acco	unt		
Nickname			
Repair service			
The 1-10			
Save biller	a tor easier paymen		
Disclaimer			
To view the list of transac click <u>here</u> .	ction codes for billing c	rganisations,	
C	Continue		



Step 6

tap on 'Continue'.

Fill up the details requested and





Step 7

Verify the details and tap on 'Confirm'.







Step 8

Input the amount to pay and tap on 'Continue'.







Step 9

Your bill payment is now being processed.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



PayNow Transfer



Step 1

Log in to your HSBC Singapore App and tap on '**Pay and transfer**'.



Tap here for the next screen





PayNow Transfer


















Pay a new PayNow payee Cancel Choose payee type Mobile number Mobile number Image: Cancel NRIC / FIN Image: Cancel Unique Entity Number (UEN) Image: Cancel Virtual Payment Address (VPA) Image: Cancel	Step 5 Select PayNow payee type (e.g. mobile number)







		< Pay a	a new PayNow payee	Cancel	
VI	1	Area code +65 \sigma Add to your paye	Mobile number Mobile number e list for easier payment?	A	
ل					
			Continue		

Step 6

Enter mobile number or select from contact. Toggle 'Add to your payee list' if you'll like to save this payee for future PayNow payments.













	< Paya	new PayNow p	ayee Cancel	
2100	Amount 0.00 SGD Account balance:	rund 200		
	Reference (optional) PayNow payment 14/24			
			Done	
	1	2	3 DEF	
	4 вні	5 JKL	6 ^{MN0}	
	7 PQRS	8 TUV	9 wxyz	
		0	\otimes	



Enter transfer amount and reference (optional).

























You'll see a confirmation page that the transfer has been made.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.





Step 1

Log in to your HSBC Singapore App and tap on **'Pay and transfer'**.



Tap here for the next screen







Step 2

• • • • • • • • •

Select **'Scan and pay'** to pay via QR Code.







Step 3

Scan QR code through camera or a saved QR code in photo album.







Step 4

Tap to indicate amount to transfer and select account to transfer from.











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Step 6

Review transfer information, and select **'Confirm'**.





Step 7

You'll see a confirmation page that the transfer has been made.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



Current Account Current Account Current Account Current Account Statement Savings
Current Account 0.00 USI Statement Savings
0.00 usi Statement Savings
Statement Savings
0.00 sg
Statement Savings
HSBC TravelOne Credit Card
-235.00 sc
Products and services
Borrowing
fill FinConnect (SCEin Paul Image: A state of the state of

Step 1

Log in to your HSBC Singapore App and tap on **'Pay and transfer'**.



Tap here for the next screen

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1/2









	Tell us about your payee You'll be able to calculate the total fees, time taken and I rate on the next step. I'm sending money to	FX
	Select a country / territory	~
3	Payee account type	
>	Select payee account type	~



Select the recipient country and the account type.







HSBC Globa	Money Transfer	
Estimated arriva	: Within 3 business days	
Our fee:	0.00 SGD	
Estimated intern bank fee:	Up to 95.00 SGD	Step 4
Most transfers u amount depends get an estimate o	sually cost up to SGD95. The actual on the intermediary bank's fees. You'll of the applicable fees on the next step.	Select your preferred tran method and tap on
What you will r	need:	'Continue'.
 Payee's bank ac 	count details	
 Payee's full nam 	e	

......







Step 5

Select the transfer account and amount. The transfer account is defaulted to the SGD account in your HSBC Everyday Global Account. You can also select other currencies in the account.

- C







Step 6

Select the payee to pay to by choosing an existing one or add a new payee.











Step 7

You will see details of the transfer. Tap on **'Continue'**.





Step 8

Review your transfer details. Tap on **'Confirm'**.







Step 9

You will see a confirmation page and you can tap on the icon on the top right corner to share the transfer details.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.





Step 1

Log in to your HSBC Singapore App and tap on **'Pay and transfer'**.



Tap here for the next screen



2











From amount	Currency		
100.00	USD	\sim	
To amount	Currency		
133.38	SGD	\sim	
Your transaction is bei loyalty programme. Ex discounts on FX transa	ng accumulated as part change more to enjoy actions!	t of our	
Excha	inge now		
Set your	target rate		
(i) Watch status		>	

Step 3

You'll see a real-time rate provided once you key in the amount to change. Otherwise, you can also select **'Set your target rate'** to get alerts once your preferred rate is hit.





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Foreign Exchange (FX)

Set a t Once you enter your t amount will be update	arget rate arget rate, the exchang d automatically.	je
		Dismiss
From amount	Currency	
100.00	USD	\sim
To amount	Currency	
133.28	SGD	\sim
Target rate		
Enter target rate in SG	\$D	?
Allowable range: 1.3335 to 1.4661		
1 USD = 1.3328 SGD HSBC's current rate as at 15	5:29 25 Jul 2024 SGT	
Expiry date		
26 Aug 2025		1
Automatically transfer w	hen target is met	
Co		

Step 4

Enter transfer amount and select your desired currency pair.





Once you enter your target	rate, the exchang	je	
amount will be updated aut	omaticany.	Dismiss	
From amount	Currency		
100.00	USD	\sim	
To amount	Currency		
133.28	SGD	\sim	
Target rate			
Enter target rate in SGD		?	
Allowable range: 1.3335 to 1.4661			
1 USD = 1.3328 SGD HSBC's current rate as at 15:29 2	!5 Jul 2024 SGT		
Expiry date			
26 Aug 2025		1	
Automatically transfer when t	target is met		
Quella			



 \Diamond Previous screen ()Start of journey Related journeys G International Transfer Place a new Time Deposit

Home

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< Set a target rate	
 Once you enter your target rate, the exchar amount will be updated automatically. 	ige
	Dismiss
1 USD = 1.4661 SGD	?
Allowable range: 1.3335 to 1.4661	
1 USD = 1.3328 SGD HSBC's current rate as at 15:29 25 Jul 2024 SGT	
You'll get 13.33 SGD more based on your ta which is 10.00% away from HSBC's current	rget rate rate.
Expiry date	
26 Aug 2025	1
Automatically transfer when target is met	
We'll automatically execute your order when the target rate is met on or before the expiry date.	
We'll hold the exchange amount in the 'From account' until the order is executed or it expires.	
Order notification	、 、
SMS and email	
Quality	
Continue	

Step 6

4

Tap on the calendar icon to select the expiry date.





Once you enter your target rate, the	exchange
amount will be updated automatical	ly. Dismiss
1 USD = 1.4661 SGD	0
Allowable range: 1.3335 to 1.4661	
1 USD = 1.3328 SGD HSBC's current rate as at 15:29 25 Jul 20:	24 SGT
You'll get 13.33 SGD more based on which is 10.00% away from HSBC's	your target rate current rate.
Expiry date 26 Aug 2025	Ē
Automatically transfer when target is	; met
We'll automatically execute your order wh target rate is met on or before the expiry o	en the date.
We'll hold the exchange amount in the 'Fr account' until the order is executed or it e	om xpires.
	<u>\</u>

Step 7

You can choose to automatically convert the funds once the target rate is met. Select '**Continue**' to confirm transaction.





< Re	view
Instruction	FX Rate Alert
Target rate	1 USD = 1.4661 SGD
HSBC's current rate	1 USD = 1.3329 SGD As at 15:30 25 Jul 2024 SGT
From amount	100.00 USD
To amount	146.61 SGD
Expiry date	26 Aug 2025
Your instruction will exp 23:59:59SGT on the exp	pire if the rate isn't met by piry date.
Order notification	
Important notes	>
Terms and conditions	>
I agree to the terms ar that the Client Target (checked against the H may not be the same a exchange rate.	d conditions and acknowledge Conversion Rate will be SBC Watch Rate. Such rates s the interbank market foreign

Step 8

Select **checkbox** to agree to the terms and conditions.





Instruction	FX Rate Alert
T	11/22 - 14221 002
larget rate	1050 = 1.4661 560
HSBC's current rate	1 USD = 1.3329 SGD As at 15:30 25 Jul 2024 SGT
From amount	100.00 USD
To amount	146.61 SGD
Expiry date	26 Aug 2025
Your instruction will exp 23:59:59SGT on the exp Order notification	ire if the rate isn't met by jiry date.
Important notes	>
Terms and conditions	>
I agree to the terms and conditions and acknowledge that the Client Target Conversion Rate will be checked against the HSBC Watch Rate. Such rates may not be the same as the interbank market foreign exchange rate.	

Step 9

Select **'Accept & confirm'** to progress.





We've successfully placed		
your instruction.		
target rate on the 'Watch status' page.		
Reference number	OWE2D7SF3V	
Instruction	FX Rate Alert	
Target rate	1 USD = 1.4661 SGD	
HSBC's current rate	1 USD = 1.3329 SGD	
	As at 15:30 25 Jul 2024 SGT	
From amount	100.00 USD	
To amount	146.61 SGD	
Expiry date	26 Aug 2025	
Order notification		
Return to For	eign exchange	

Step 10

You'll see a confirmation page that the target FX rate has been successfully placed. If you did not select for the funds to be automatically converted, you will be notified if your target rate is met.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



Credit Card Activation

	• Search 0 Home Everyday Global Account	
C3	Revolution Visa	0.00 sgd
Tap here for the next screen	Products and services	> > >
	Home Wealth Pay and transfer	Support

Step 1

Log in to your HSBC Singapore App and **select the credit card** to be activated from the Home page.














Step 3 Tap on 'Manage cards'.























This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.

Step 6

ready for use!

Your card is now activated and





Step 1

Log in to your HSBC Singapore App and select the credit card you'll like to make payment for.







Step 2

E

Drag section down to view credit card statement summary.







Step 3

- Refer to 'Last statement balance' for the amount to be paid this month.
- Select 'Pay and transfer'.

......















Step 5

Select the account to make payment from.







Step 6

E

Select your credit card to make payment for.





Amount			
1,124.48	SGD		_
Account balanc	e: 6,000.00 SGD		Ste
Transfer da	te		•
Today		1,	
Your refere	nce (optional)		•
Enter a r	eference		
		0/24	
Important i	nformation		
1-3 days to re	a transier mode to an HSBC o	ean caru win lake	
	O cardinate		1





Input the amount to be paid

(from Step 3). Select **'Continue'**.











Step 9

Your credit card bill has been successfully paid!





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.







Step 1

Enter your username in the log on page for HSBC Online Banking.





Step 2

When asked to enter the security code, select **'Continue using password'**.









You'll be asked to key in your password. Select **'Forgotten your password'**.







Step 4

If you remember your security question and answer, you can select please select 'Reset using security question and security code' to reset the password. Otherwise, you can select 'Reset password then call us to complete'.





Digital Password Reset - Reset password then call us to complete

Нѕвс	Banking Premier and Accounts	Borrowing Cards & Loans	Investing Wealth & Future Planning	International Global Benefits	Insurance Saving & Protection	Offers Exclusive Offers	
		Create ne	w log on details				
		 As you've 	forgotten your log on details, you'll	reed			
		To comple	rew ones.	el us			
		Read and	enerance number we give you.				
		neser pas	sword				
		New password		Show			
		A Please enter a	new password				
		Confirm password		Show			
		Reset sec	unty question				
		New security que Please solect	ation	~			
		New security ana	ner				
				Show			
		Confirm security of	ingwer				
				Show			
			Cancel	iontinue 🔍	$\mathcal{N}_{\mathcal{A}}$		

Step 5

Reset your password and security question and answer. Then select **'Continue'**.







Digital Password Reset - Reset password then call us to complete





Step 6

You will receive a reference number after submission. Please inform our staff of the reference number to complete the reset password request.



This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



Digital Password Reset - Reset using security question and security code





Step 7

Enter the answer to your security question.





Digital Password Reset - Reset using security question and security code

Personal Business Global Banking and Ma	nters Global Private Banking	English + Register > Log On
HSBC Banking Premier and	Borrowing Investing International Insurance Counts Casts & Loans Weath & Frans Planning Global Benefits Saving & Protection	Offers Exclusive Offers
Â	Reset password Digital Secure Kay Please enter your security code I How to generate a security code > Cancel Continue	
Connect with us > Listening to what you have to say about ser conversation.	vices matters to us. It's easy to share your ideas, stay informed and join the	() 🙆 🖸



Step 8

Enter the security code from your Digital Secure Key. If you're unsure on how to get the security code, you can select on **'How to generate a security code'**.





Digital Password Reset - Reset using security question and security code

нзвс	Banking Premier and Accounts	Borrowing Cards & Loans	Investing Wealth & Future Planning	International Global Benefits	Insurance Saving & Protection	Offers Exclusive Offers	
		Create ne	ew password				
		New password		Show			
				anow			
		 Password It can only 	must be 8-30 characte contain letters, number	rs ars or these special			
		characters ! \$	* = ? @ _ '	or words a d			
		password, 123	M56, qwerty.	i i words e.g.			
		It must co	ntain at least 1 letter ai	nd 1 number.			
		Confirm password	ł				
				Show			
			Canc	el Continuo		1	
					3)	

Step 9

Create your new password, re-enter it and select 'Continue'.







Digital Password Reset - Reset using security question and security code





Step 10

You'll see a confirmation message that your password has been reset.



This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.





Step 1

• • • • • • • • •

Log in to your HSBC Singapore App and select the account which your debit card is linked to.







Note

Note: For Everyday Global Account, select any currency under your account.

























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Debit Card PIN Reset

PERSONALBA	NKING EGA DEBIT CA	RD
4585 5700 3874	7660	
Enter new 6 die	git PIN	
Confirm your n	new PIN	
		0
 Call us on +65 647 on your debit card. 	2009 If you notice any unauth	rized transaction
	Set PIN	

Step 4

Enter and confirm your new PIN. Tap on **'Set PIN'** when done.

Note: You will need to authenticate this change using your 6-digit Mobile PIN or biometrics.









This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.

Step 5

Your Debit card PIN has been

successfully reset!





Tap here for the next screen

Step 1

Log in to your HSBC Singapore App on your old phone. Tap on **Profile** icon on top right corner of the home page.



























Step 4

Select the device you wish to remove from the app.











Tap on **'Delete'** to remove the old device.









Step 6

Tap on '**Remove and log off'** to confirm.

If you do not have your old phone or encounter issues installing the HSBC Singapore App on your new phone after following these steps, please inform our staff for assistance.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.




Tap here for the next screen

Step 1

Log in to your HSBC Singapore App and tap on the **Profile** icon on the top right corner of the Home page.



• • • • • • • •







Tap on 'Update your personal details'.







Step 3

Select if you would like to update a phone number or email address.

Note: If you've selected phone number, select which number (mobile, home or work) you'll like to update. If you do not have an email address with the bank, there will be an option to **Add email address**.











Enter the new number/email.









Step 5

Read through the scam alert, tap on **Continue** and authenticate via biometric or Face ID to proceed.













This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



Update of Address

			Qui	ick links \land
F 0		Å		æ,
Report lost or PayNow stolen card	Pay and Manage online transfor banking limits	Update personal details	View eStatements	Vealth dashboard
Everyday Global Account	A L		0.0 Available balance: 0.	0 AUD
Everyday Global Account	Tap here for the next screer	1	0.0 Available balance: 0.	0 CAD
Everyday Global Account			0.0	0 CHF



Log in to HSBC Online Banking and click on **'Update personal details'**.





Here, you can review the details we	a hold for you on file to make sure they are up to date.	
Personal details		Edit 🖊
Name		
Date of birth		
Number of children	0	
Multiple nationalities	No	
Contact details		Edit 🖌
Mobile number		
Home number		
Office number		
Email address		Edit 🖍
Address details	P	B Edit /
Home ownership	Living with parents/relatives	3 🖳
Home address	A REPORT OF THE PARTY AND A REPORT OF	



Click on 'Edit' beside the Address details field.







Now address		
Address line 1	1	
Address line 2		
Address line 3		
Postcodo		
Country/territory	×	
Lived here since	14/01/2020	
Important information		
I confirm that the information given in this form is correct. The personal data which you are submitting is being coll	ct and complete. lected for the purposes stated in the HSBC Data Protection Policy. For more	
information on how we manage your personal data, plea	se visit our <u>prvacy statoment</u> .	
	Cancel	



Input relevant details, then click on 'Continue'.







Please check your upd	ated email address below is correct.		
Contact details Email address	test@gmail	Lcom	Back /
Additional sect. You will need to ornit a divisit to generate a Egric programma and Ener the last 2 char Ener the last 2 char	rity required secial characters (eg. @#') and enter the co- doe. genere: "50114774" bc.com.sg.enter: "50114774" access of the amail, for "Jo", enter "50". Caters baite @, for "Js", enter "11". Caters baite @, for "Js", enter "47". Caters of the email, for "sg", enter "74".	orresponding number for the requ 1 2 3 4 5 6 7, 8 9	red lettershumbers of the email
	Step 1 Open the HSBC Mobile Banking app and select Generate security code.	Step 2 Select Transaction verification and follow the steps on your Mobile Banking app. Please check and enter the digits as per the instructions above.	Step 3 Enter the code shown on your Mobile Banking app.
Security code			· · · · ·



- Follow the instructions onscreen to obtain your security code via HSBC Singapore App.
- Click on 'Update' once done.









Guide to receiving transaction code

- 1. Tap on 'Generate security code' on your HSBC Singapore App.
- 2. Select 'Transaction verification'.
- 3. Follow instructions on HSBC Online Banking to input into the App.
- 4. Input the generated security code from the App back into HSBC Online Banking.







Date of birth		
Number of children	0	
Multiple nationalities	No	
Contact details		Edit 🖌
Mobile number	-0.00000	
Home number		
Office number		
Email address	Name and Address of Concession, Name and	Edit 🖌
Address details		Edit 🖌
Your details have been updated. Please a	allow 3 working days for us to update our records.	
Home ownership	Living with parents/relatives	
Home address	1. Automaticant interest and and and and and and a second se	
Mailing address	A REPORT OF THE PARTY NAME	Edit /

Step 5

Your address has been updated.



This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.







Step 1

Log in to your HSBC Singapore App and tap on the 'Support' tab.



Mobile Banking Registration

🗇 Digital Password Reset

Tap here for the next screen

















$\hat{\mathbf{w}}$ Home \triangleleft Previous screen ()Start of journey **Related** journeys Mobile Banking Registration Ŧ 🗇 Digital Password Reset

Step 3

Select **'Continue'** to accept HSBC Mobile Chat Terms of Use.



Х	Chat with us	
	Today	1
	Welcome! Please enter your message and press 'Send'. We will respond to your query shortly.	
	Enable Notification for the HSBC App through Settings on your device now so that you can be alerted when we respond	
•	Now	



This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.

Step 4

help you further.

Type in your query under 'Write a message'.

Note: If you're unable to find an answer to your query, you may be redirected to a Chat agent who can







Log in to your HSBC Singapore App. Tap on **'Time Deposit'.**

Tap here for the next screen







Step 2

Read through the information and tap on **'Continue'**.





Please select your debiting	account
Everyday Global Account	
10,000.00 SGD	~
Available balance	10,000.00 SGD
Please note, if a joint accounce of the contract of the con	int is selected, it'll er your joint
relationship.	
Calculate your Time Deposit (3
Deposit amount	
Minimum deposit 5,000.00 SGE	Currency
6,000.00	SGD 🗸
Interest rate	3 %
Interest amount	45.00 sgd
Total amount at maturity	6,045.00 sgd
The above summary and details a interest earned and maturity and once your Time Deposit is placed	are indicative. The final ount will be confirmed d successfully.
Continu	le

Step 3

If you have multiple accounts, you'll need to select the debiting account. Confirm the debiting account & tap **'Continue'**.





	en Time Dep	osit	Cancel	
vailable balance		10,000.	00 SGD	
Please note, if a create a Time D relationship.	joint account i eposit under y	is selected, i our joint	it'll	
Calculate your Time	e Deposit (?)			
Deposit amount				
/inimum deposit 5,	000.00 SGD	Currence	y	
6,000.00		SGD	\sim	
Deposit tenure				
3 months			\sim	
Maturity instruction	on			
Interest rate			3 %	
Interest amount		45.0	0 SGD	
Total amount at n	naturity	6,045.0	0 sgd	
The above summary interest earned and once your Time Dep	and details are i maturity amount posit is placed su	indicative. The will be confin ccessfully.	e final med	
	Continue			

Step 4

'Currency'.

Input 'Deposit amount' & select

Home

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Previous screen

Start of journey

Related journeys

Foreign Exchange (FX)

🕞 How to buy Unit Trusts



<	Open Tim	e Deposit	Cancel
Deposit	tenure		
3 mon	nths		\sim
Maturity	instruction		
Withd Your pr paid int	raw principal and rincipal and any inte to your nominated a	interest erest earned will be account.	• 🗸
Everyo	day Global Accou	nt	~
I U,UU	u want to pay your f	unds into an acco	unt of a
	t roto		2.44
Interes			3%
Interes	at amount	45.0	0 SGD
Interes Interes Total a	it amount mount at maturity	45.0 6.045.0	0 SGD 0 SGD
Interes Interes Total au The abo interest once yo	it amount mount at maturity ove summary and deta earned and maturity i pur Time Deposit is pla	45.0 6,045.0 alls are indicative. Th amount will be confin iced successfully.	0 SGD 0 SGD e final rmed

Step 5

Tap on 'Deposit tenure'.

If you've selected 'Renew principal and withdraw interest' or 'Withdraw principal and interest' for your maturity instructions, you will need to select the account to deposit the funds to. Then tap on 'Continue'.





<	Verify	Cancel
rom	Every	day Global Account
Deposit tenure		3 months
Maturity instruction	Withdraw p	rincipal and interest
Deposit amount		6,000.00 SGD
nterest rate		3 %
nterest amount		45.00 SGD
fotal amount at maturit	y	6,045.00 SGD
mportant Information		
By selecting 'Confirm', Account User Agreeme Deposit.	you acknowl nt will apply	edge that the HSBC to your Time
Premature withdrawal of withdrawal prior to the Partial withdrawals are ess than the original Ti should you choose to w	charges will a maturity of y not permitte me Deposit p vithdraw prer	pply if you make a our Time Deposits. d. You may receive placement amount maturely.
C	onfirm	

Step 6

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Verify the details and tap on 'Confirm'.







Step 7

You will see a confirmation message on the screen.







	Home	• L	د ر	2
Time Deposit				
		25,00	0.00	CAD
Time Deposit				
		100,00	0.00	HKD
Time Deposit				
		6,00	0.00	SGD
Time Deposit				
		26,00	0.00	JPY
Time Deposit				
		25,00	0.00	EUR
Time Deposit				
		25,00	0.00	GBP
Time Deposit				
		25,00	0.00	USD
Home	Wealth Pay	and transfer	Sup	port

Step 8

Your Time deposit will be updated on the Home screen, which you can tap on for more details.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



View Your Investment Holdings

Home	\$
Current Account	0.00 sgd
Current Account	
218.220.088.211	0.00 USD
Statement Savings	0.00 sgp
Statement Savings	
	0.00 EUR
HSBC TravelOne Credit Card	-235.00 sgd
Products and services	
Borrowing	>
Fin Consect (SCEinDox)	Ter Support

Step 1

Log in to your HSBC Singapore App and tap on the **'Wealth'** tab.



Tap here for the next screen



The



View Your Investment Holdings



Step 2

You will see your investment holdings with us (HSBC). You can scroll down to see more.





M

View Your Investment Holdings

ſ	(Vealth	ţ.	æ
Products and	services		
Trade stocks •	Stock order status)	Markets >	
gî) Unit Trusts •	Ansurance >	S. Foreign exchange	
Other wealth products •	BSG analysis •	Open accou	nt to
Wealth insigh	its	06 Aug 2024	
Daily FX Focus	s	[Update] In Monthly: F	nvestment ocus on ex
Tools			
Home	Wealth Pay and	transfer) Support

Step 3

You will then see the various wealth products and services we offer, including opening an investment account, trade stocks or purchase Unit Trusts, view wealth insights by our in-house experts and more. You can scroll further down to see the other wealth tools we provide.





View Your Investment Holdings



Step 4

You will see other wealth tools such as SG Chat which allows you to directly converse with your RM via Whatsapp or Wechat, or update your wealth documents such as Risk Profile Questionnaire, Customer Knowledge Assessment, and others.



This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



+ Search I Home	£ &
Everyday Global Account	\sim
Revolution Visa	0.00 sgd
Products and services	
Borrowing	>
🛱 FinConnect (SGFinDex)	>
A Insurance	>
Home Wealth Pay and transfer) Support



E

Step 1

Tap here for the next screen

Log in to your HSBC Singapore App

and tap on the 'Wealth' tab.









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How to buy Unit Trusts

← Buy fund		
AB FCP I American Income Portfolio AT (Cash) SGD H		
ALLIANCEBERNSTEIN (SINGAPORE) LTD Product risk rating - 2		1
13.1100 sgD NAV price as of 30 Nov 2024		
Investment mode Lump sum	\sim	I
Settings		
Lump sum investment amount		
1,000.00	SGD	
Available balance: 478,487.54 SGD		
Investment account (085) Unit Trust Investment Account	\sim	
Select investment mode	×	
Regular Savings Plan	0	
Lump sum	\odot	









AB FCP I American Income	
ALLIANCEBERNSTEIN (SINGAPORE) LTD Product risk rating - 2	
13.1100 sgD NAV price as of 30 Nov 2024	
Investment mode	
Settings	
Lump sum investment amount	01
1,000.00 SGD	(3
Available balance: 478,487.54 SGD	-
Investment account (085) Unit Trust Investment Account	
Settlement account SMARTMORTGAGE TRANX	







AB FCP I American Income Portfolio AT (Cash) SGD H		
ALLIANCEBERNSTEIN (SINGAPORE) LTD		2
13.1100 sGD NAV price as of 30 Nov 2024		
Investment mode Lump sum	~	
Settings		
Lump sum investment amount		
1,000.00 Available balance: 478.487.54 SGD	SGD	
Investment account (085) Unit Trust Investment Account	~	
Settlement account SMARTMORTGAGE TRANX 147-743868-002	~	Ĩ








Select desired **investment** account.

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Step 13

Your buy request has been received. You can select 'View order status' to track the status.





This is the last step of the journey. Tap on the home icon at the top right corner to return to the home page.



🗇 Next

Skip the waiting time and use the HSBC Singapore App to get your everyday banking done quickly anytime anywhere!

HSBC Singapore App overview

Home	X		2	
Everyday	Global A	ccount	~	
HSBC ADVANCE ACCOUNT				
		165,099	.42 sgd	
Time Dep	osit			
		30,000	0.00 sgd	
Visa Plati	num			
		-506	6.93 sgd	
Revolutio	n Visa			
		C	0.00 sgd	
Home	Wealth	Pay and transfer	E Support	

Home

- Redeem credit card rewards
- Protect savings with Money Lock
- Plan finances with FinConnect and Future Planner



🖨 Next

Skip the waiting time and use the HSBC Singapore App to get your everyday banking done quickly anytime anywhere!

HSBC Singapore App overview

Home				
Everyday Global Account 🗸				
HSBC ADVANCE ACCOUNT				
165,099.42 sgd				
Time Deposit				
30,000.00 sgd				
Visa Platinum				
-506.93 sgd				
Revolution Visa				
0.00 sgd				
Home Wealth Pay and transfer Support				

Home

- Redeem credit card rewards
- Protect savings with Money Lock
- Plan finances with FinConnect and Future Planner

Wealth

- View Wealth portfolio and holdings
- Invest in Equities and Unit Trusts
- Read the latest market insights



🗇 Next

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HSBC Singapore App overview

Home	
Everyday Global Ac	count V
HSBC ADVANCE A	CCOUNT
	165,099.42 sgd
Time Deposit	
	30,000.00 sgd
Visa Platinum	
	-506.93 sgd
Revolution Visa	
	0.00 sgd
Home Wealth	Pay and transfer Support

Pay and transfer

- Make local and global transfers
- Manage transfer limits
- Pay bills for credit cards, utilities, town councils and more

Home

- Redeem credit card rewards
- Protect savings with Money Lock
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Wealth

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- Invest in Equities and Unit Trusts
- Read the latest market insights



🗇 Next

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HSBC Singapore App overview

Home	
Everyday Global Account 🗸 🗸	
HSBC ADVANCE ACCOUNT	
165,099.42 sgd	
Time Deposit	Support
30,000.00 sgd	Chat assistance
Visa Platinum	Contact our hotline or your Relationship Manager
-506.93 sgd	Report lost or stolen cards
Revolution Visa	 Top queries
0.00 sgd	Pay and transfer
•	Make local and global trans
Home Wealth Pay and transfer Support	Manage transfer limits
	 Pay bills for credit cards, uti town councils and more

Home

- Redeem credit card rewards
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Wealth

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Skip the waiting time and use the HSBC Singapore App to get your everyday banking done quickly anytime anywhere!

HSBC Singapore App overview



- · Check transactions and eStatements
- · Block debit card
- Reset debit card PIN



- Redeem credit card rewards
- Protect savings with Money Lock
- Plan finances with FinConnect and Future Planner

Wealth

- View Wealth portfolio and holdings
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- Read the latest market insights

	Home
	Everyday Global Account 🛛 🗸
1	HSBC ADVANCE ACCOUNT
	165,099.42 sgd
	Time Deposit
	30,000.00 sgd
	Visa Platinum
	-506.93 sgd
	Revolution Visa
	0.00 sgd
	Home Weith Pay and transfer Support

Support

- · Chat assistance
- Contact our hotline or your Relationship Manager
- Report lost or stolen cards
- Top queries

Pay and transfer

- Make local and global transfers
- Manage transfer limits
- Pay bills for credit cards, utilities, town councils and more



 Pay bills for credit cards, utilities, town councils and more

Skip the waiting time and use the HSBC Singapore App to get your everyday banking done quickly anytime anywhere!

HSBC Singapore App overview



· Read the latest market insights



Skip the waiting time and use the HSBC Singapore App to get your everyday banking done quickly anytime anywhere!

HSBC Singapore App overview





🔂 Home

Skip the waiting time and use the HSBC Singapore App to get your everyday banking done quickly anytime anywhere!

HSBC Singapore App overview

Accounts

- Check transactions and eStatements
- · Block debit card
- Reset debit card PIN

Credit cards

- Check transactions and eStatements
- · View virtual card
- Block card

Home

- Redeem credit card rewards
- Protect savings with Money Lock
- Plan finances with FinConnect and Future Planner

Wealth

- View Wealth portfolio and holdings
- Invest in Equities and Unit Trusts
- · Read the latest market insights

Home				
Everyday Global Account 🗸				
HSBC ADVANCE ACCOUNT				
165,099.42 sgd				
Time Deposit				
30,000.00 sgd				
Visa Platinum				
-506.93 sgd				
Revolution Visa				
0.00 sgd				
Home Wealth Pay and transfer Support				

Notifications

· Check push notifications received

Profile

- Update email and phone numbers
- Register and manage PayNow
- Manage devices, change PIN and biometric log on
- Opt in for push notifications

Support

- Chat assistance
- Contact our hotline or your Relationship Manager
- Report lost or stolen cards
- Top queries

Pay and transfer

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